

Institute for Healthcare Improvement (IHI)

Statement on Modern Slavery

At the Institute for Healthcare Improvement (IHI), we are committed to conducting our business responsibly and sustainably. We recognize the importance of human rights and the threats to these rights posed by modern slavery and human trafficking. As a global organization committed to improving health and well-being, it is our responsibility to ensure that we are not complicit in any form of modern slavery in any aspect of our operations, including our supply chain.

Our Structure and Operations

IHI operates across multiple countries, partnering with health care providers, NGOs, and governments to improve health outcomes. Our extensive network requires a robust approach to identifying and mitigating the risks of modern slavery.

Our Commitment

We are dedicated to upholding the principles of the [United Nations Universal Declaration of Human Rights](#) and the [International Labour Organization's declarations](#). We have a zero-tolerance policy for modern slavery and human trafficking throughout our operations and supply chain.

Policies and Due Diligence

To combat modern slavery, we have implemented the following policies:

- A comprehensive, zero-tolerance Trafficking in Persons policy and a policy specifically addressing Modern Slavery related to our contracting and that outlines our stance against modern slavery;
- IHI's Modern Slavery policy describes how we work with suppliers to adhere to the same ethical standards that IHI maintains; and
- Regular audits and risk assessments of our operations and supply chains to identify and address potential risks.

Training and Awareness

We ensure that all our employees and relevant stakeholders are aware of the risks associated with modern slavery and know how to identify and report any potential breaches of our policies.

Effectiveness and Performance Indicators

We evaluate our actions to combat modern slavery through:

- Regular audits;
- Training sessions completed; and
- Investigations in response to any reported concerns.

Looking Ahead

IHI is committed to continually improving our practices to combat modern slavery. We will keep engaging with our stakeholders, refining our policies, and enhancing our due diligence processes to ensure that we maintain high standards across all our activities.

Approval

This statement has been approved by IHI's Board of Directors and will be reviewed annually to reflect our ongoing commitment to fighting modern slavery.

Approved by the IHI Board of Directors on July 23, 2024.

Signed:



Kedar Mate, MD
President and CEO

July 23, 2024