

Guide for Media: IHI Experts

The Institute for Healthcare Improvement (IHI) is a leader in health and health care improvement worldwide.

An independent not-for-profit organization based in Boston, Massachusetts, for more than 30 years IHI has used improvement science to advance and sustain better outcomes in health and health systems across the world. The organization brings awareness of safety and quality to millions, catalyzes learning and the systematic improvement of care, develops solutions to previously intractable challenges, and mobilizes health systems, communities, regions, and nations to reduce harm and deaths. In collaboration with a growing community of partners, IHI sparks bold, inventive ways to

To speak with any of IHI's experts or learn more about the organization's work, please contact:

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improve the health of individuals and populations. IHI generates optimism, harvests fresh ideas, and supports anyone, anywhere who wants to profoundly change health and health care for the better.

IHI is proud to have a leadership team with deep expertise on a broad range of healthrelated topics, including:

AGING | BEHAVIORAL HEALTH | COMPLEX CARE | GLOBAL QUALITY IMPROVEMENT | HEALTH EQUITY | INFECTIOUS DISEASES & COVID-19 | MATERNAL & INFANT HEALTH | NURSING | PATIENT SAFETY & CERTIFICATION | PERSON- AND FAMILY- CENTERED CARE | POPULATION HEALTH | QUALITY IMPROVEMENT CAPABILITY / SCIENCE OF IMPROVEMENT | SYSTEMS DESIGN & INNOVATION | TELEMEDICINE | WORKFORCE SAFETY & WELL-BEING

Aging & Older Adult Care

- Alice Bonner, PhD, RN, Senior Advisor
- Kedar Mate, MD, President & CEO
- Leslie Pelton, MPA, Vice President

Behavioral Health

• Mara Laderman, MSPH, Senior Director, Innovation

Complex Care

• Kedar Mate, MD, President & CEO



Global Quality Improvement

- Pierre M. Barker, MD, MBChB, Chief Scientific Officer
- Pedro Delgado, MSc, Vice President
- Nana Twum-Danso, MD, MPH, FACPM, Senior Vice President, Global

Health Equity

- Camille Burnett, PhD, MPA, APHN-BC, BScN, RN, DSW, FAAN, CGNC, Vice President, Health Equity
- Pedro Delgado, MSc, Vice President
- Niñon Lewis, MS, Vice President
- Kedar Mate, MD, President & CEO
- Marianne McPherson, PhD, MS, Senior Director
- Shannon Welch, MPH, Senior Director

Infection Diseases / COVID-19

- Don A. Goldmann, MD, Chief Scientific Officer Emeritus and Senior Fellow
- Kedar Mate, MD, President & CEO

Maternal & Infant Health

- Pierre M. Barker, MD, MBChB, Chief Scientific Officer
- Kedar Mate, MD, President & CEO
- Nana Twum-Danso, MD, MPH, FACPM, Senior Vice President, Global
- Shannon Welch, MPH, Senior Director

Nursing

• Patricia A. McGaffigan, RN, MS, CPPS, Vice President

Patient Safety & Certification

- Patricia A. McGaffigan, RN, MS, CPPS, Vice President
- Jeff Salvon-Harman, MD, Vice President, Safety

Person- and Family-Centered Care

- Kate DeBartolo, Senior Director, The Conversation Project
- Kedar Mate, MD, President & CEO



• Patricia A. McGaffigan, RN, MS, CPPS, Vice President

Population Health

- Niñon Lewis, MS, Vice President
- Marianne McPherson, PhD, MS, Senior Director
- Nana Twum-Danso, MD, MPH, FACPM, Senior Vice President, Global
- Shannon Welch, MPH, Senior Director

Quality Improvement Capability / Science of Improvement

- Pierre M. Barker, MD, MBChB, Chief Scientific Officer
- Pedro Delgado, MSc, Vice President
- Robert Lloyd, PhD, Vice President Improvement Science/Sr. Improvement Advisor
- Kedar Mate, MD, President & CEO
- Jeffrey Rakover, MPP, Director, Innovation
- Nana Twum-Danso, MD, MPH, FACPM, Senior Vice President, Global

Systems Design & Innovation

- Pedro Delgado, MSc, Vice President
- Kedar Mate, MD, President & CEO

Telemedicine

- Kedar Mate, MD, President & CEO
- Patricia A. McGaffigan, RN, MS, CPPS, Vice President
- Jeffrey Rakover, MPP, Director, Innovation

Workforce Safety & Well-Being

- Kedar Mate, MD, President & CEO
- Patricia A. McGaffigan, RN, MS, CPPS, Vice President
- Jeff Salvon-Harman, MD, Vice President, Safety