

Open School

Video Activity: What are the phases of IHI innovation projects?

(<http://www.ihi.org/education/IHIOpenSchool/resources/Pages/Activities/Mate-PhasesOfInnovationProjects.aspx>)

Kedar Mate, MD; Senior Vice President, Institute for Healthcare Improvement

Facilitator Instructions

- Review the learning objectives and description with your group.
- Watch the [video](#) together (2 min 18 sec).
- As a group, discuss your reactions to the video, using the discussion questions as a guide.

Learning Objectives

At the end of this activity, you will be able to:

- Discuss an example of an innovation project at IHI.
- Identify the five layers of behavioral health integration.
- Explain the role of a prototype in the innovation process.

Description

Health care systems are looking for new ways to deliver care to meet the demands of patients and populations.

How does IHI accelerate the redesign of care? Innovation. In this video, Kedar Mate, MD, IHI Senior Vice President, describes the phases of work in IHI's innovation process, using behavioral health integration as an example.

Related IHI Open School Online Courses

- [QI 102: The Model for Improvement: Your Engine for Change](#)
- [QI 104: The Life Cycle of a Quality Improvement Project](#)

Key Topics

Innovation and Idea Generation; Improvement Capability; Redesign Processes and Systems

Facilitator, show [the video on this page](#). For your group's discussion after the video, feel free to adjust these questions and/or add your own.

Discussion Questions

- 1.** Do you consider behavioral health integration an innovation? Why or why not?
- 2.** Why do you think the IHI innovation team defined layers of behavioral health integration? How might that phase of the work help identify innovations in behavioral health integration?
- 3.** What value do you think the prototype testing phase contributes to the innovation process?
- 4.** Do you think the business case for behavioral health integration should be considered part of the innovation process? Why or why not?