

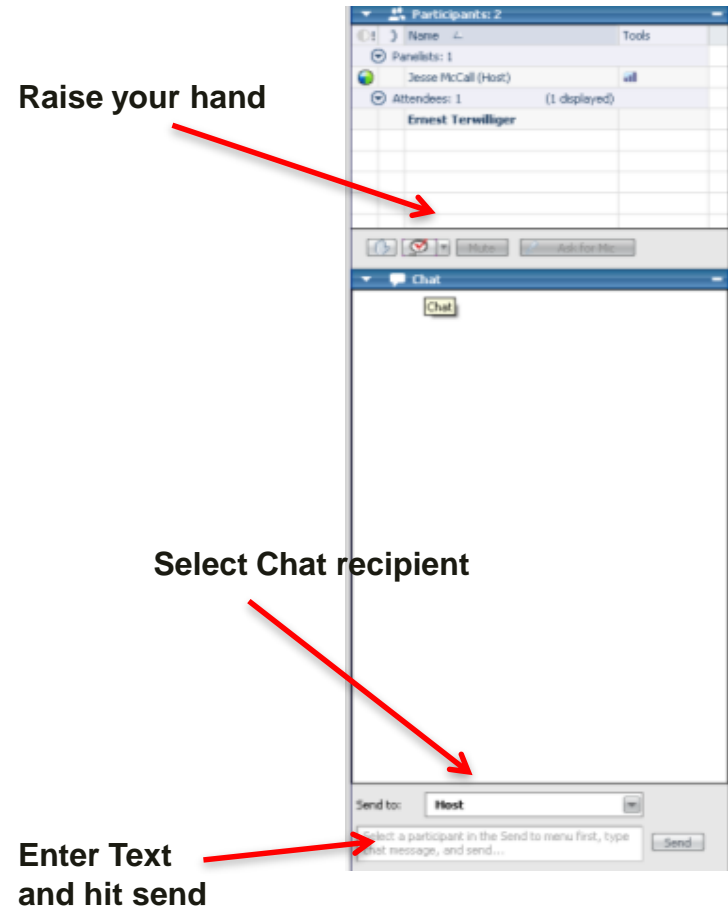
IHI Open School UK and Europe Regional Call



January 16, 2019

WebEx Quick Reference

- Welcome to today's session!
- Please use chat to “**All Participants**” for questions
- For technology issues only, please chat to “Host”
- Follow the instructions in the pop-up box to connect your audio (either by phone, or through your computer)



Objectives

- Learn about the UK and Europe region within the scope of the IHI Open School Network and highlight local work.
- Build community across the Chapters in the UK and Europe, providing space to share challenges and best practices.
- Introduce the Recover Hope Campaign and discuss opportunities for collaboration across the region.



Today's Agenda

- Welcome and Introductions
- IHI Open School & UK/Europe Overview
- Chapter Introductions
- Discussion
- Recover Hope Campaign Introduction
- Next Steps



Help us get to know you!

- In the chat box, select “All Participants” as the recipients and share:
 - Your Name
 - Chapter Name (University/Organization)
 - How long have you been involved with your Chapter?
 - What would you like to learn from today’s call?



IHI Open School Team



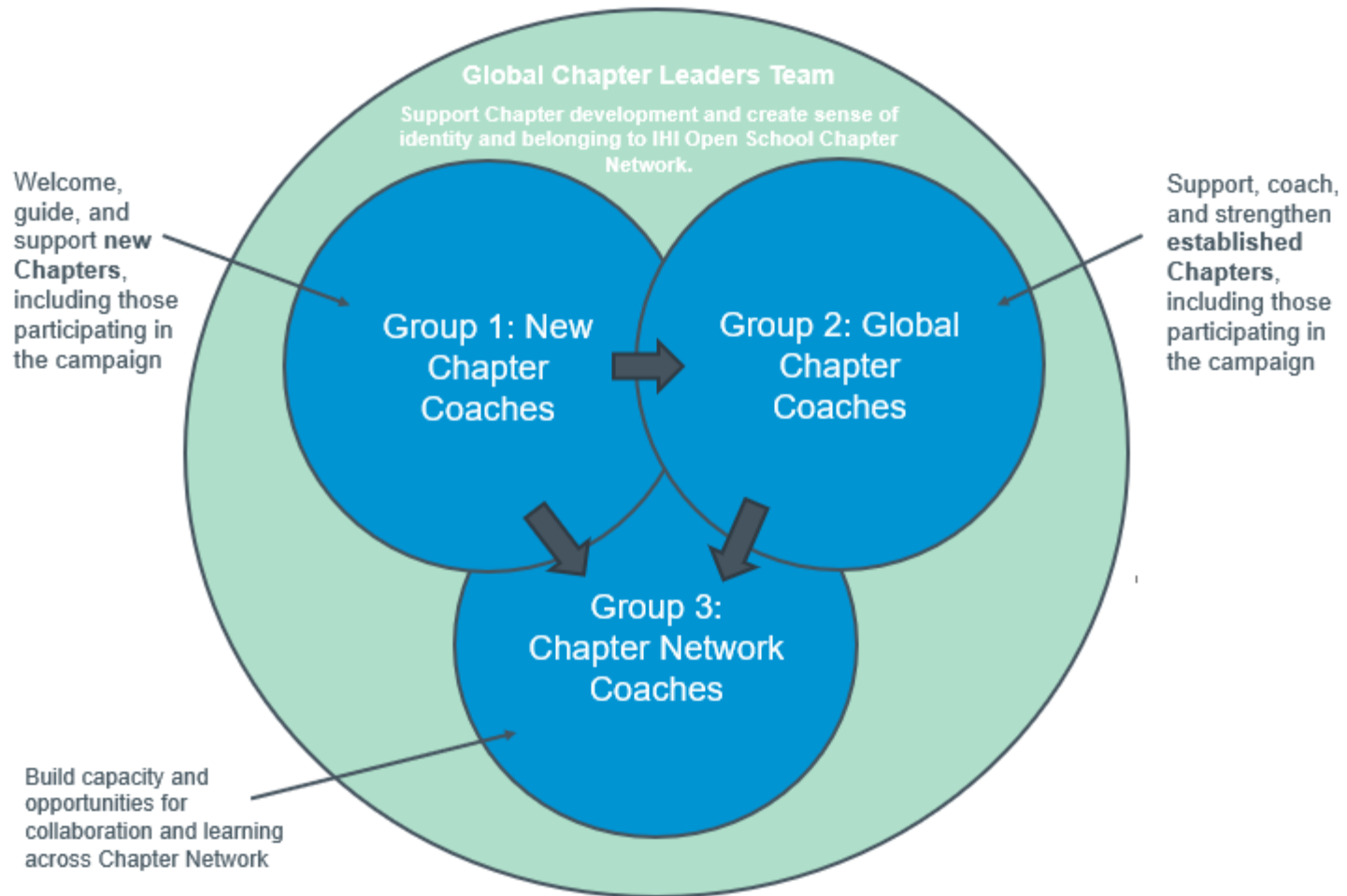
Gina Deitz
Senior Program Manager,
IHI Open School



Hannah Flath
Program Coordinator, IHI
Open School



Global Chapter Leaders



Global Chapter Leaders on today's call:



Katie Carnegie
New Chapter Coach
Current Chapter Leader at
Cardiff University



Kristen Swain, RN, BSN
Chapter Network Coach



Meghan Cowden, RN
Chapter Network Coach
Former Chapter Leader at
Purdue University



Our Mission

“Advance quality improvement, patient safety, and leadership competencies of health and health care professionals worldwide.”



Online Courses

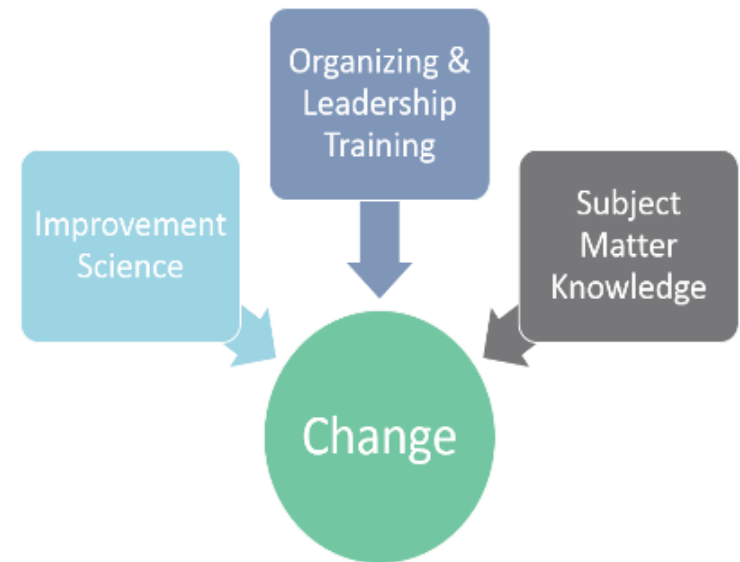
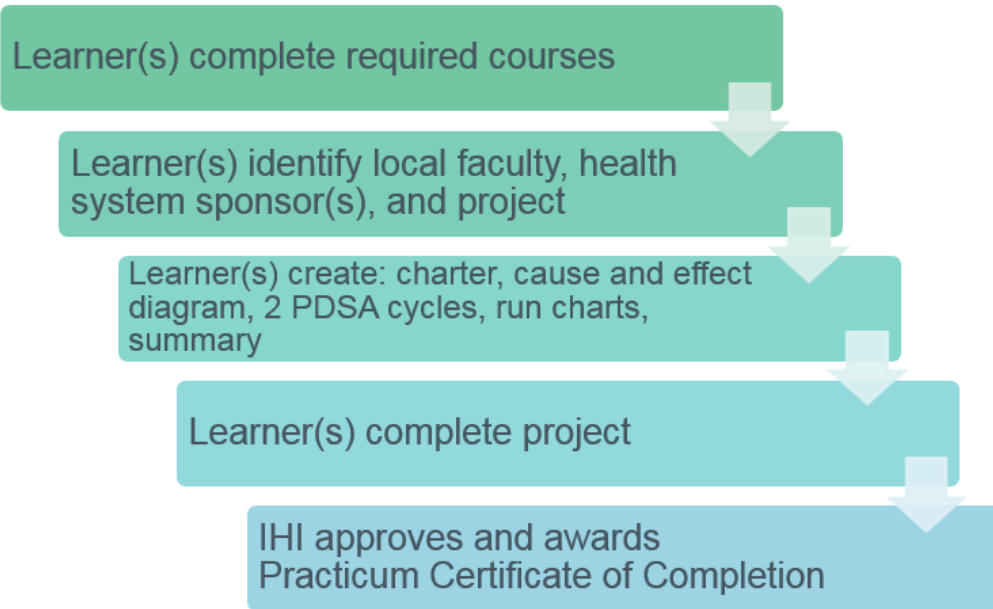
- **30+** online courses in Improvement Capability, Patient Safety, Person- and Family-Centered Care, Triple Aim for Populations, Leadership – all free to students, residents, and faculty
- **More than 700,000** students and residents registered on IHI.org and taking courses
- **More than 4 million** course completions
- **More than 1,500** institutions use the courses as a core part of their training programs or curriculum



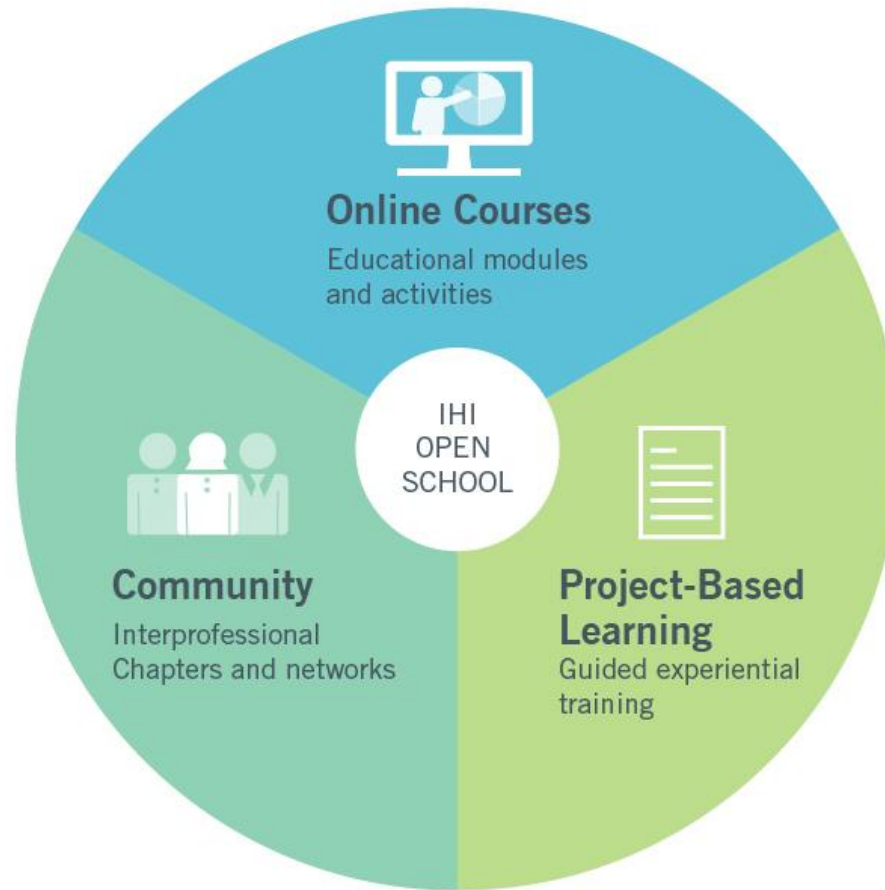
Project-Based Learning

Quality Improvement Practicum

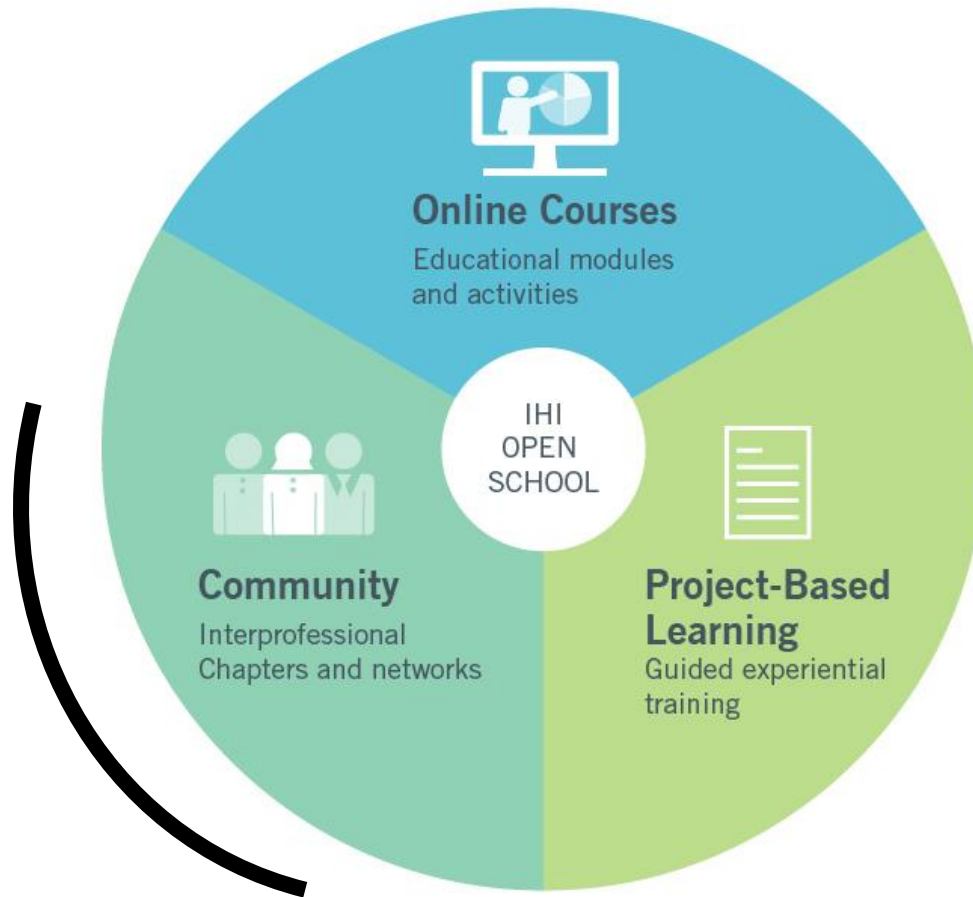
Leadership & Organizing for Change



Our Strategy

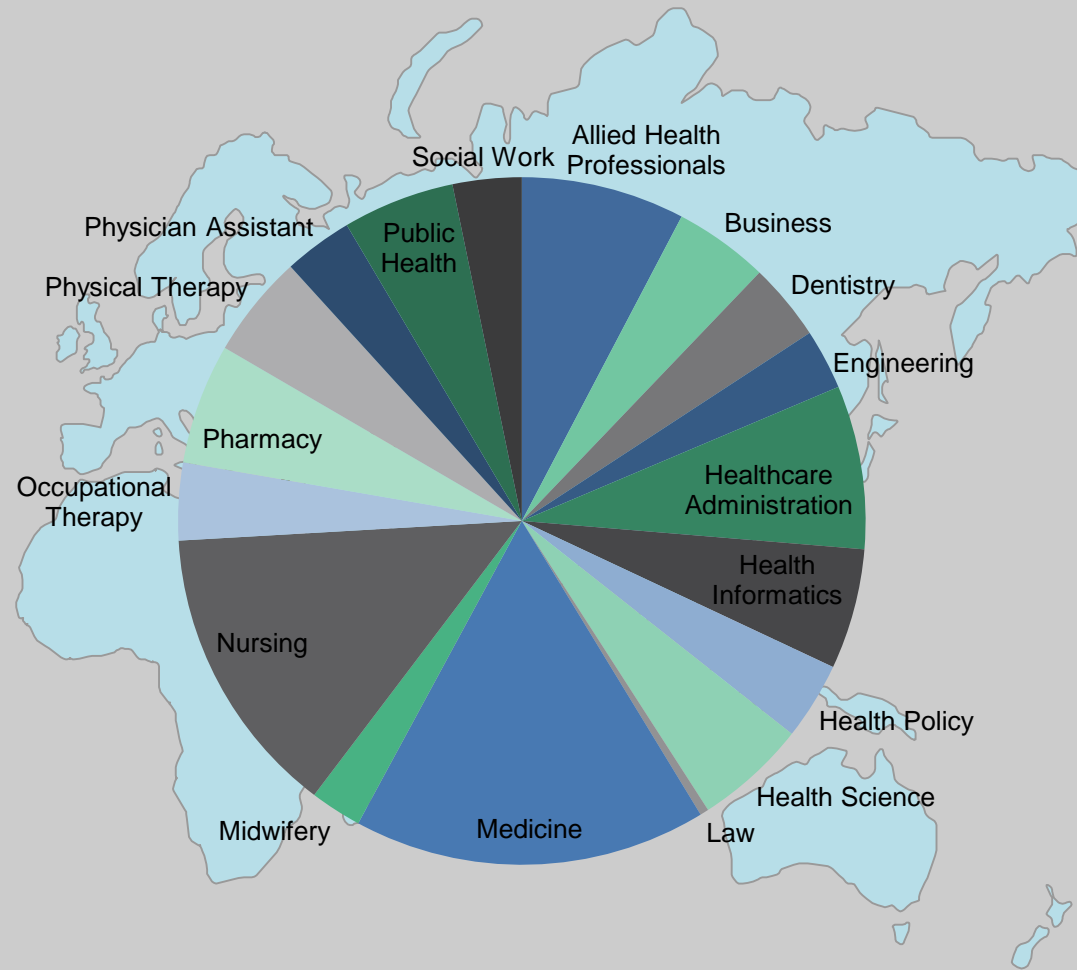


Our Strategy



IHI Open School Community

- **700,000+** students and residents registered
- Over **920** Chapters started in **over 95** countries
- Over 50% of our Chapters are interprofessional



UK and Europe Regional Chapter Network at a Glance

- 145 Chapters started across the UK and Continental Europe, in 25 countries
- 62% of active Chapters are interprofessional
- Countries with the most Open School Chapters:
 - England: 55 Chapters
 - Ireland and Northern Ireland: 29 Chapters
 - Scotland: 10 Chapters
 - Wales: 7 Chapters



Don't take it from us!

Chapter Introductions - Please take 1-2 minutes to share your:

- Name
- Chapter and Chapter location
- Greatest success within your Chapter in the last year
- Greatest challenge your Chapter faced in the last year



Discussion



Open Discussion

- What specific questions do you have for other Chapters regarding their work? What is something you hope to learn about from them?
- What is something your Chapter is hoping to do more of in the future? In what areas are you looking for support regarding your Chapter's current work?
- In what ways has your Chapter connected with the IHI Open School in the last year? What did you gain from this experience?



Recover Hope Campaign



Leveraging our collective power

International Pledge-a-Thon

CALLING ALL CHANGE AGENTS! PLEDGE FOR HEALTH **OCT 15- NOV 15**
AIM: 30,000 Pledges

ACCESS TO CARE **SOCIAL DETERMINANTS** **HEALTH BEHAVIOURS** **CLINICAL CARE**

PLEDGE TO IMPROVE A HEALTH ISSUE IN YOUR COMMUNITY **ORGANIZE YOUR TEAM AROUND THE PLEDGE** **MOBILIZE YOUR COMMUNITY TO PLEDGE WITH YOU**

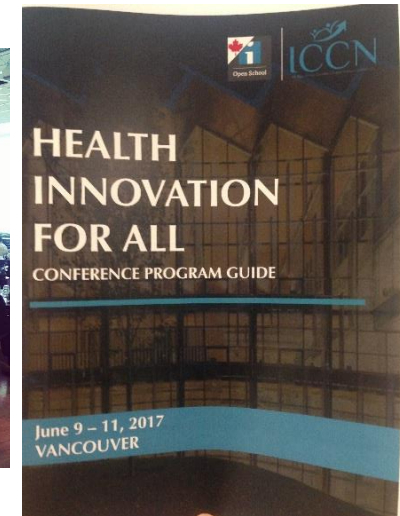
1. Choose a health issue that matters to your community
2. Register your team at ihi.org/ICAN
3. Ask your community to pledge with your team
4. Record pledges at ihi.org/ICAN to help us reach our aim of 30,000

Challenge other teams to register by tweeting a video! **#IHIOpenSchool #ICANImproveHealth**

Institute for Healthcare Improvement **IHI Open School** **100 Million Healthier Lives** **Make Your Pledge**
ihi.org/ICAN

- **27** Chapters in **8 countries** worked together over the course of 3 months
- **5,000+** pledges collected; topics relevant to health initiatives in local communities

IHI Open School Canadian Chapter Network Conference



- **8** Chapters worked together over the course of 10 months
- **Two sites:** University of British Columbia and University of Toronto with **400** attendees
- **6** keynote speakers, **2** panels, more than **20** workshop sessions



The IHI Open School Recover Hope Campaign
promotes awareness, prevention, and treatment of
substance use disorders.

Together, we will improve the lives of 50,000
people living with substance use disorders around
the world by April 2020.

We will do this by engaging 150,000 members of
our diverse, global network of change agents and
150 IHI Open School Chapters to take action
together.



IHI Open School Recover Hope Campaign Strategy

We aim to improve the lives of 50,000 people affected by substance use disorders by April 2020

AWARENESS

Raise awareness and reduce stigma with a focus on equity

1. Change the Narrative
Sharing stories to raise awareness of substance use disorders as a chronic disease, reduce stigma, and confront systematic oppression underlying substance use

PREVENTION

Prevent substance use disorders and unhealthy substance use

2. Save Lives from Overdose
Train individuals to recognize overdoses and intervene by administering naloxone

TREATMENT & RECOVERY:

Improve treatment for individuals with substance use disorders

3. Improve Pain Management
Support best practice opioid prescribing and alternative pain management in health systems

4. Reform University Curricula
Promote education and training on prevention, diagnosis, and treatment of substance use disorders into university curricula

Work is already underway!



July 2018: More than 25 Chapter Leaders attended the Open School Leadership Academy to launch campaign projects.

December 2018: Chapter Leaders committed to starting projects at the IHI National Forum.

What questions do you have about the Recover Hope Campaign?



Next Steps and Announcements



Want to stay connected with other UK Chapters?

- **Step 1:** After this call, we'll share a Google Form where you can identify your interest in connecting with other UK Chapters
- **Step 2:** Look for an email within 1 - 2 weeks after this call for an update on how you can connect with other Chapters



Join us at the International Forum!

The IHI/BMJ International Forum on Quality and Safety in Healthcare will be held in Glasgow, Scotland on March 27 – 29, 2019

- Student and Junior Programming throughout the conference
- Opportunities to network with peers, others Chapters, and IHI leaders like Dr. Don Berwick
- Scholarships and special discounts are available to students and teachers. The deadline to apply is **February 15, 2019**.
- Learn more at <https://internationalforum.bmj.com/>



Update the IHI Open School Team

Changes in your leadership team? Let us know!

Update your Chapter's contact information from the "Chapter Resource Library" under the Community tab on the IHI Open School website or email us at openschool@ihi.org.



Global Chapter Leaders are just an email away

- **New Chapter Coaches:**
newchaptercoach.ihios@gmail.com
- **Global Chapter Coaches:**
globalchaptercoach.ihios@gmail.com
- **Chapter Network Coaches:**
chapternetworkcoach.ihios@gmail.com



Feedback for us?

- What did you like about this call?
- What was missing?
- What would you like to see on a follow-up call?



Thank you!

