



INSTITUTE FOR
HEALTHCARE
IMPROVEMENT

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IHI'S IMPACT NETWORK, CREATED TO IMPROVE HEALTH CARE QUALITY, GROWS IN ONE YEAR TO INCLUDE OVER 100 HEALTH CARE INSTITUTIONS

BOSTON, MA – May 28, 2003 - The Institute for Healthcare Improvement (IHI) today announced that IMPACT, its international network to improve the quality of health care, has grown in its first year to include 108 member organizations. The network was launched last May with 58 founding members and has grown by 86 percent since then. IMPACT now has members in 34 states in the United States, in two provinces in Canada, and in the United Kingdom. (See list of new, as well as original, members below.)

“We simply must improve the quality of the health care we provide,” said IHI president and CEO Donald M. Berwick, MD, MPP. “Our patients deserve nothing less, and many health care organizations join us in believing that the status quo is unacceptable. The astonishing growth of IMPACT in just one year demonstrates that commitment. It is easier to improve together than alone. With this kind of growth, we are confident that IMPACT’s international potential to improve health care is limitless.”

IMPACT is a network of health care organizations – including some of the finest hospitals and medical practices in the world – that are joined together under IHI’s leadership to create a community of service providers taking action to significantly improving patient care. IMPACT focuses on building collaboratives among health care institutions to address five critical areas:

- Patient Safety – ensuring that patients are as safe in health care facilities as they are in their own homes;
- Office Practice and Outpatient Settings – building efficient, proactive, patient-centered care systems for primary care, specialty practices and ambulatory settings;
- Flow Through Acute Care Settings – reducing waiting times, redundancy and waste throughout the hospital system;
- Intensive Care Settings – improving care for patients in critical care units while reducing costs;
- Workforce Development – ensuring a vibrant, motivated, and skilled workforce.

Each of the IMPACT member organizations has committed to making breakthrough improvements in one or more of these areas during the next two years.

“We are very eager to see the rapid progress that can occur with this landmark number of members,” said Maulik Joshi, Dr. P.H., Executive Director of IMPACT. “The sharing of information and techniques across health care organizations is truly inspiring.”

Enrollment in IMPACT is open to health care organizations worldwide. For more information on IMPACT, visit www.ihl.org or email impact@ihl.org.

The Institute for Healthcare Improvement (IHI) is a not-for-profit organization leading the improvement of health care throughout the world. Founded in 1991 and based in Boston, MA, IHI is a catalyst for change, cultivating innovative concepts for improving patient care and implementing programs for putting those ideas into action. Thousands of health care providers, including many of the finest hospitals in the world, participate in IHI's groundbreaking work.

IMPACT Member Organizations
(New members, since October 2002, are in bold.)

United States

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| Alabama | Children's Hospital of Alabama, Birmingham East Alabama Medical Center, Opelika |
| Alaska | Native Medical Center, Anchorage Providence Alaska Medical Center, Anchorage |
| Arizona | Chinle Comprehensive Health Care Facility, Chinle Phoenix Indian Medical Center, Phoenix |
| California | California Cancer Center at Woodward Park, Fresno Cedars-Sinai Health System, Los Angeles Dominican Hospital, Santa Cruz Naval Hospital, Camp Pendleton Naval Medical Center, San Diego St. Joseph Hospital, Orange Stanford Hospital and Clinics, Stanford |
| Colorado | Centura Health (Catholic Health Initiative), Denver Exempla Saint Joseph Hospital, Denver |
| Delaware | Christiana Care Health System, Wilmington |
| DC | Navy Bureau of Medicine & Surgery, Washington |
| Florida | Baptist Hospital, Inc., Pensacola Bon Secours - Venice Hospital, Venice Lee Memorial Health System, Fort Myers Naval Hospital, Pensacola Tallahassee Memorial HealthCare, Tallahassee |
| Georgia | Emory Healthcare, Atlanta |
| Illinois | Alexian Brothers Medical Center, Elk Grove Village Children's Memorial Hospital, Chicago Naval Hospital, Great Lakes Northwestern Memorial Hospital, Chicago St. Alexis Medical Center, Hoffman Estates St. Anthony Medical Center (OSF Healthcare System), Rockford St. Francis Medical Center (OSF Healthcare System), Peoria |
| Indiana | Community Health Network, Indianapolis |
| Iowa | Covenant Medical Center, Waterloo Family Medical Clinic – Iowa Academy of Family Physicians, Onawa Iowa Health System, Des Moines Mercy Medical Center (Catholic Health Initiative), Des Moines Sioux Valley Clinic – Canton Family Physicians, Canton |
| Kansas | University of Kansas Hospital, Kansas City |
| Kentucky | Owensboro Mercy Health System, Owensboro St. Joseph Hospital, Lexington |

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| Maryland | Johns Hopkins Hospital, Baltimore National Naval Medical Center, Bethesda |
| Massachusetts | Caritas Norwood Hospital, Norwood Cambridge Health Alliance, Cambridge Dana-Farber Cancer Institute, Boston Holyoke Hospital, Holyoke Harvard University Health Services, Cambridge University of Massachusetts Memorial Health Care, Worcester |
| Michigan | Bronson Methodist Hospital, Kalamazoo Grand Rapids Community – Metropolitan Hospital, Grand Rapids Grand Rapids Community – Spectrum Health, Grand Rapids Henry Ford Health System, Detroit Munson Medical Center, Traverse City |
| Minnesota | Mercy & Unity Hospitals, Coon Rapids Ridgeview Medical Center, Waconia |
| Missouri | Missouri Baptist Medical Center, St. Louis St. John’s Mercy Health Care, St. Louis St. John’s Regional Health Center, Springfield |
| Nebraska | Alegent Health Immanuel Medical Center, Omaha Good Samaritan Health Systems (Catholic Health Initiative), Kearney Nebraska Methodist Hospital, Omaha |
| Nevada | Saint Mary’s Health Network, Reno |
| New Hampshire | Wentworth-Douglass Hospital, Dover |
| New Jersey | AtlantiCare Health System, Egg Harbor Township Robert Wood Johnson University Hospital, Hamilton Saint Barnabas Medical Center, Livingston |
| New Mexico | Presbyterian Healthcare Services, Albuquerque |
| New York | North Brooklyn Health Network, Brooklyn Queens Health Network/ Elmhurst Hospital Center and Queens Hospital Center, New York, St. Francis Hospital, Roslyn Strong Health, Rochester |
| Ohio | Good Samaritan Hospital, Dayton Miami Valley Hospital, Dayton Primary Care Networks of Premier Health Partners, Dayton |
| Pennsylvania | Butler Health System, Children’s Hospital of Philadelphia, Philadelphia Children’s Hospital of Pittsburgh, Pittsburgh Geisinger Health System, Danville Penn State Milton S. Hershey Medical Center, Hershey WellSpan Health, York |
| South Carolina | CareSouth Carolina, Inc., Hartsville McLeod Regional Medical Center, Florence |
| Tennessee | Baptist Memorial Healthcare Corporation, Memphis Memorial Hospital (Catholic Health Initiative), Chattanooga University Medical Center Coordinating Council, Memphis |
| Texas | Baylor Health Care System, Dallas/Fort Worth MD Anderson Cancer Center, Houston Memorial Hermann Hospital and Memorial Hermann Children’s |

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| | Hospital, Houston |
| | University of Texas Medical Branch, Galveston |
| Utah | University of Utah Hospitals and Clinics, Salt Lake City |
| Vermont | Fletcher Allen Health Care, Burlington |
| Virginia | Bon Secours Health System, Richmond |
| | Sentara Hospitals, Norfolk |
| Washington | Olympic Medical Center, Port Angeles |
| | Puget Sound Neighborhood Health Centers, Seattle |
| | The Everett Clinic, Everett |
| | Virginia Mason Medical Center, Seattle |
| West Virginia | Camden-Clark Memorial Hospital, Parkersburg |
| | Charleston Area Medical Center, Charleston |
| Wisconsin | Affinity Health System, Menasha |
| | American Society for Quality, Milwaukee |
| | Bellin Health System, Green Bay |
| | Columbia St. Mary's, Milwaukee |
| | Luther Midelfort – Mayo Health System, Eau Claire |
| | St. Joseph's Community Hospital of West Bend, West Bend |
| | ThedaCare, Appleton |
| <u>Canada</u> | |
| Alberta | Calgary Health Region, Calgary |
| British Columbia | Vancouver Island Health Authority, Victoria |
| <u>United Kingdom</u> | |
| | East Lancashire Health & Social Care Community, Blackburn |

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