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More than 500	Contact us

To purchase, please visit <http://courses.IHI.org>

Scholarships

Need-based scholarships may be available. To apply, visit <http://courses.IHI.org> and click on “Scholarships.”

Additional Information

Courses are **free** for:

- Students
- Residents
- University faculty who teach courses
- Users from the United Nations list of Least Developed Countries

Additionally, all other IHI Open School resources will continue to be available to anyone for free, including:

- Videos
- Exercises
- Case Studies
- Newsletters
- Activities
- Chapter Network

Questions? Email OpenSchool@IHI.org

“When I took my first IHI Open School course, I was absolutely blown away. The IHI Open School puts me on a transformative path of change as I work to learn the science of providing the very best care.”

Ginny Combs, RNC-MN, BSN, IBCLC,
UMass Memorial Medical Center

online courses

Leadership

L 101: So You Want to Be a Leader in Health Care?

James Reinertsen, MD, President,
The Reinertsen Group, and Senior Fellow, IHI

Patient Safety

PS 100: Introduction to Patient Safety

Doug Bonacum, MBA, CSP, Vice President for
Safety Management, Kaiser Permanente

PS 101: Fundamentals of Patient Safety

Frances Griffin, RRT, MPA, Faculty, IHI

PS 102: Human Factors and Safety

Frank Federico, RPh, Executive Director,
Strategic Partners, IHI

PS 103: Teamwork and Communication

Michael Leonard, MD, Principal, Pascal
Metrics, Inc.

PS 104: Root Cause and Systems Analysis

Samuel Huber, MD, Fellow, White River
Junction VA Medical Center; Greg Ogrinc, MD,
Associate Professor Community and Family Medi-
cine, White River Junction VA Medical Center

PS 105: Communicating with Patients after Adverse Events

Allan Frankel, MD, Principal, Pascal Metrics Inc.;
Frank Federico, RPh, Executive Director, Strategic
Partners, IHI

PS 106: Introduction to the Culture of Safety

Allan Frankel, MD, Principal, Pascal Metrics Inc.;
Michael Leonard, MD, Principal, Pascal
Metrics, Inc.

Managing Health Care Operations

MHO 101: Achieving Breakthrough Quality, Access, and Affordability

Steven Spear, DBA, SM, SM, Senior Fellow, Mas-
sachusetts Institute of Technology; Tom Downes,
MB BS, MRCP, MBA, MPH (Harvard), Consultant
Geriatrician and IHI Fellow, Sheffield Teaching
Hospitals

Quality Improvement

QI 101: Fundamentals of Improvement

Lloyd Provost, MS, Statistician and Senior
Improvement Advisor, Associates in Process
Improvement; Robert Lloyd, PhD, Executive Di-
rector of Performance Improvement, IHI; Sandy
Murray, MS, Improvement Advisor, CT Concepts

QI 102: The Model for Improvement: Your Engine for Change

Lloyd Provost, MS, Statistician and Senior
Improvement Advisor, Associates in Process
Improvement; Robert Lloyd, PhD, Executive Di-
rector of Performance Improvement, IHI; Sandy
Murray, MS, Improvement Advisor, CT Concepts

QI 103: Measuring for Improvement

Lloyd Provost, MS, Statistician and Senior
Improvement Advisor, Associates in Process
Improvement; Robert Lloyd, PhD, Executive Di-
rector of Performance Improvement, IHI; Sandy
Murray, MS, Improvement Advisor, CT Concepts

QI 104: Making, Spreading, and Sustaining Improvement: How the Work Gets Done

Sue Butts, Improvement Advisor, Butts-Dion
Consulting, Inc.

QI 105: The Human Side of Quality Improvement

David Williams, PhD, Process Improvement
Advisor, Truesimple Consulting

QI 106: Level 100 Tools

Kevin Little, PhD, Principal and Founder,
Informing Ecological Design, LLC

Patient- and Family-Centered Care

PFC 101: Dignity and Respect

Children's Hospital of Philadelphia;
Jane Roessner, PhD, Writer, Institute for
Healthcare Improvement

Population Health

PH 101: Introduction to Population Health

Jonathan Finkelstein, MD, MPH, Associate
Professor, Harvard University Medical School

Visit <http://courses.IHI.org>