How to Obtain Continuing Education Certificates for IHI Open School Online Courses

1) Go to http://app.IHI.org/CertificateCenter

- 2) Your completed course will be listed under the "Online Courses" section as pictured below.
 - o If you have not yet redeemed your certificate, it will appear under "Create Certificate."
 - o If you have already redeemed your certificate, it will appear under "Existing Certificates."

My Certificates	
Welcome to the Certificate Center	Return to MyIHI
Events	
Online Courses	
Create Certificate	
PS 105: Communicating with Patients after Adverse Events Oct 12 — Jul 31, 2013	If your completed course does not appear on this page, please visit the course system to ensure that course has been completed
QCV 101: Achieving Breakthrough Quality, Access, and Affordability Oct 21 — Aug 1, 2013	
Existing Certificates	If you completed the course more than 12 months ago, you will have to retake the course as the
PFC 102: A Guide to Shadowing	accrediting bodies that allow IHI to provide CE
reate Certificate hese are the courses/certificate programs which you have co ertificate. 25 105: Communicating with Patients after Adverse Events 500 12 – Jul 31, 2013	
Select your credit type and click continue .	
Select a Credit Type - Certified Professionals in Healthcare Quality General Attendance Nursing Contact Hours	
Pharmacist CPE US Physician CME	
Note: Those redeeming ACPE credit may be asked for their d	ate of birth and NABP eProfile ID (for CPE Monitor)

5) Click the **Download Certificate** button to save or open your PDF certificate.