The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

Online Courses   Chapters   Resources   Contact Us

A Wild (and Costly) Goose Chase: Rani's Story

In the IHI Open School's newest patient story, we meet Rani, a mother of two boys who has been experiencing increasing discomfort in her hip and along her leg for several years. By age 45, the discomfort has turned into something she can't handle, so she decides to seek medical attention. This begins a long, confusing, and expensive journey to find a diagnosis. Check out Rani's story, discuss with your Chapter, and hear her perspective on the experience.

Hands-On Projects Heighten Hand Hygiene Compliance

The Ohio State University Chapter took its quality improvement skills to the front lines, working with hospital leadership on an improvement project to increase hand hygiene compliance. As part of a two-year collaborative led by the Ohio Hospital Association and the Central Ohio Hospital Council, the Chapter helped raise compliance rates from 47% to 86%. In our Chapter Spotlight, Faculty Advisor Dr. Susan Moffatt-Bruce and Chapter Leader Iahn Gonsenhauser provide insight on how Chapters can get involved in local quality improvements.

Want to learn more about hand hygiene compliance? Enroll in the next WIHI: No Excuses, No Slack! The Latest from the Front Lines on Hand Hygiene on March 7th at 2PM ET.

Colleen's First QI Project: Five Lessons I've Learned So Far

Last week, Colleen McCormick, a fourth-year medical student from Wright State University in Ohio, took the first steps to increase utilization of the palliative care team for ICU patients.This week, she reflects on her experience thus far, offering readers five lessons she's learned about working on quality improvement projects.

Check back every Wednesday in March for a new blog post about Colleen's progress as a student trying to make a change in the health care system.

Community Updates

Welcome, New Chapters

United States
St. Christopher's Hospital for Children, **Pennsylvania**

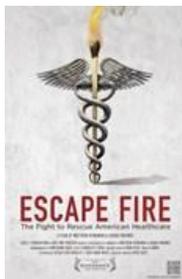**International**

Hospital General de Durango, **Mexico**
Universidad Mayor, **Chile**
Al Ain Hospital, **United Arab Emirates**
City Clinic, **Bulgaria**

Watch ESCAPE FIRE on CNN with Your Chapter

Watch ESCAPE FIRE: The Fight to Rescue American Healthcare, a documentary about the broken US health care system that many IHI Open School Chapters screened in the fall, will be broadcast on CNN this Sunday at 8 PM. It will re-play at 11 PM and twice the following Saturday. Following the screening, Dr. Sanjay Gupta will host a 30-minute show centered around the main themes in the film.

Contact the IHI Open School at openschool@ihi.org if you want a copy of the screening guide that accompanies the film.

University of South Florida Chapter Takes QI from Courses to Clinic

In an effort to teach students of all health professions specific applications of prevention and patient safety, the University of South Florida IHI Open School Chapter held a clinical simulation on the proper way to insert a Foley catheter. It was the first of several training sessions designed to take students beyond the courses and engage them in quality and patient safety before entering the workforce. Learn more about the Chapter and their work in health care improvement on USF Health's website.

Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at openschool@ihi.org and you may be featured in our next newsletter!
Also check out the Chapter Toolkit for tips, resources, and activities.