

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

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Please note: IHI.org, including the IHI Open School courses, will be undergoing maintenance and will not be available Friday, February 15 (9pm EST) through Sunday, February 17 (6pm EST).

24th Annual National Forum Keynotes Now Available on IHI TV

Videos from the 24th Annual National Forum on Quality Improvement in Health Care [are now available on IHI TV](#). All IHI.org users can view videos of the Keynotes from Maureen Bisognano, Don Berwick, Anna Deavere Smith, and Dan Heath. (If you don't have an IHI username, you can [register here](#).)



If you attended the Forum, you also have access to the Special Interest Keynotes and workshop sessions.

Colleen's First QI Project: Choosing a Project -- Again!



Colleen McCormick, a fourth-year medical student from Wright State University in Ohio, is using the IHI Open School [Quality Improvement Practicum](#) to conduct her first improvement project. Every Wednesday, in February and March, Colleen is writing a blog post about her progress as a student trying to make a change in the health care system.

This week, Colleen encounters her first major challenge after combing through four months of patient records. She finds herself faced with the difficult question: What do you do when you realize your first project idea won't lead to an improvement? [Check out her third post here](#) and find out how she overcomes her first big barrier.

Community Updates

Join the Health Foundation for a Free Improvement Webinar

Join the Health Foundation on **Friday, February 15** at 3 pm (GMT) for a webinar on "[The Benefits and Challenges of Evaluating Improvements](#)," featuring two leading thinkers on evaluation, Professor Nick Barber and Dr. Laura Leviton. Professor Barber and Dr. Levinton will discuss improvement initiatives in health care, and encourage participants to join the virtual debate on the challenges of evaluation. This webinar is a part of the Health Foundation's Improvement Science Webinar series.

Valentine's Day Dinner with the OUHSC-Oklahoma City Chapter

The Oklahoma University Health Sciences Center-Oklahoma City Chapter is bringing together students for a [free dinner event on February 14](#) featuring population health expert Dr. David Nash. Nash, who appears in the IHI Open School course [PH 101: Introduction to Population Health](#), will share his unique perspective with the audience. In a creative celebration of the holiday, the Chapter is encouraging attendance by giving away a few gift certificates to local restaurants.



Is your Chapter hosting an event in the near future? Email us at openschool@ihi.org and you may be featured in our next newsletter!