

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

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IHI.org unavailable on August 16-18 for maintenance: The website will be undergoing maintenance starting Friday, August 16, at 9pm ET until Sunday, August 18, at 5pm ET. During this time there will be no access to IHI.org, IHI Open School courses, and other related systems. We apologize for the inconvenience!

You spoke, we listened! Results from the 2013 Chapter Progress Reports

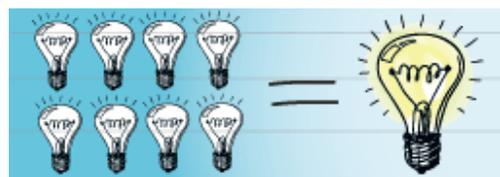
Thank you to the IHI Open School Chapters that completed our Annual Progress Report in May 2013! This valuable feedback helps us support your Chapter and guide the direction of future IHI Open School offerings. We reviewed your feedback and are excited to share the results.

Most notably, we saw an increase in the number of Chapters that are using IHI Open School content on their campuses, as well as an increase in the number of Chapters that have received funding to support their work. Chapters are gaining funding from their universities, member dues, grants, donations, and state and local associations.

Learn more about how Chapters define membership, engage with Faculty Advisors and one another, and their goals and accomplishments by [viewing the Executive Summary](#).

Save the Date: IHI's 25th Annual National Forum

December may still be a few months away, but it's not too early to begin planning for the **25th Annual IHI National Forum**. The Forum, which runs from December 8-11 in Orlando, FL, is the most powerful event of the year for health professions students, residents, and faculty who are passionate about improving care.



Each year, the IHI Open School designs unique and specific programming for its students, and we'd love to see you there! [Click here](#) to learn more about student events and opportunities at the National Forum.

Abstract submissions due September 15: The 19th Annual International Scientific Symposium on Improving the Quality and Value of Health Care will take place during the IHI National forum and serve as an additional opportunity for students and residents to showcase their improvement work. The deadline for abstract submissions is September 15. [Click here](#) to find out more about the Scientific Symposium.

What We're Reading: "Kill this Monster!" By Paul Levy

In a new blog post, Paul Levy highlights a recent talk to medical residents, medical students, and nurses in training from Terry Fairbanks (Director of the National Center for Human Factors Engineering in Healthcare) and takes another look at the classic comparison of commercial aviation versus health care safety -- and classic debate over what the similarities and differences really are.

According to Levy, in either industry, "vigilance and training are not the answer to skill-based errors. Neither is punishment."

What, then, are the answers? Check out the [article](#) and related [IHI Open School course featuring Paul Levy](#) to hear some differing expert opinions and join the debate.

Community Updates



Welcome, New Chapters

Brock University, **Canada**
Hamad Medical Corporation, **Qatar**
University Teaching Hospital, **Zambia**

Listen to the Recording of Last Week's Global Chapter Call

Thank you to the Chapters that joined us for the first global call on August 9 for making it a huge success! A highlight of the call was hearing from student and faculty members of the University of Oklahoma Health Sciences Chapter, who shared with us some key elements to their Chapter's success. One tip we learned from their Faculty Advisor, Dr. Dale Bratzler, for making your Chapter more interprofessional was to "make meeting content meaningful to attract other disciplines." For those of you who were not able to attend, please take a moment to [listen to the recording of the call](#).

Stay tuned for more information from the IHI Open School team on the next global Chapter call scheduled for November.

Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at openshool@ihi.org and you may be featured in our next newsletter!