

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

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Introducing the IHI Open School Professional Course Catalog ... and a New Course



If you've visited the [IHI Open School Courses & Certificates](#) homepage in the last month, you already know our big news: The IHI Open School now has a special place for practicing professionals. As a supplement to the Open School's core catalog for students, residents, and faculty, a new professional course catalog will serve those further along in their careers, in need of additional support and specific training.

The [new professional catalog](#), available by subscription, includes all the same basic training in improvement capability; patient safety; triple aim for populations; person- and family-centered care; leadership; and quality, cost, and value, but will also offer upper level course content on specific topics in the same areas. These courses will help health care professionals stay motivated and implement targeted improvements in their organizations.

First up, in [PS 202: Preventing Pressure Ulcers](#), the IHI Open School is taking on pressure ulcers. Despite significant efforts to prevent them, pressure ulcers continue to wreak havoc in health care, causing unnecessary harm to patients, increasing the length of patient stays, and costing organizations around the world millions of dollars every year. The new course provides practical strategies for professionals to help organizations achieve the goal of "getting to zero."

With our first professional course online, what topics should the IHI Open School pursue next? Whether you're a professional or still a student, we'd love to hear what would be most helpful to you. Please take a moment to answer our brief, [five-question survey](#).

We look forward to hearing from you!

Community Updates



Welcome, New Chapters

Notre Dame College, **Ohio, US**

Using Storytelling to Generate Meaningful Results: A Radio Interview

"Drucker on the Dial" -- a monthly radio show on leadership and management produced by The Drucker Institute at Claremont Graduate University -- released a new radio interview on the role that stories and storytelling can have in driving behavior change at both the organizational and societal levels. Special guests -- a community organizer (Marshall Ganz!), neurophysiologist, messaging expert, and two novelists -- spoke about the way that narratives help propel individuals and organizations to generate meaningful results around shared values and goals. [Listen to the interview](#) as you prepare for a new school year and to recruit members to your IHI Open School Chapter. You may find that storytelling is a successful method in connecting with your peers around the same mission.



Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at openschool@ihi.org and you may be featured in our next newsletter!