

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

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Post-its and Patient Interviews



Colleen Hayes, MHS, RN, is using the IHI Open School courses -- and some creative techniques -- to teach her nursing students about quality and safety. In her two years in the classroom at Western Carolina University, [Hayes has used several online courses from IHI](#) and some unique ideas to teach 25-60 nursing students per semester about leadership and patient safety. (She is one of more than 200 health professions professors who have integrated the Open School courses into their curriculum in the past few years.)

Students in both the BSN and the accelerated second-degree programs are required to complete Hayes's class, Leadership and Management in Nursing, in their final semester before they graduate and enter the workforce. "On evaluations, students have found the [online modules] to be valuable -- especially the IHI Open School leadership course," Hayes says. "That one gets mentioned as being really tangible and useful. They like the stories, the videos, and the interaction between professions."

Bending the Cost Curve? Join the Next WIHI on July 11

Is the slowing rate of growth of health care spending in the US sustainable? Many health economists and policy makers believe there's something to the decline besides the impact of the recession. On the [next WIHI on Thursday, July 11, 2-3pm ET](#), host Madge Kaplan welcomes a distinguished guest panel that will examine the apparent slowdown in overall spending, as well as the controversial topic of hospital pricing.



Panelists include Don Berwick, President Emeritus and Senior Fellow at IHI and former Administrator of the Centers for Medicare & Medicaid Services; David Cutler, Otto Eckstein Professor of Applied Economics at Harvard University; and Amitabh Chandra, Professor of Public Policy and Director of Health Policy Research at Harvard's Kennedy School of Government. We hope you'll join the discussion.

Community Updates

Welcome, New Chapters



University of Toledo College of Medicine, **Ohio**
 Hospital Universitario José Eleuterio González, **Mexico**
 Asociación de Hospitales Particulares de Jalisco, A.C.,
Mexico

Robert Gordon University, **Scotland**

Medicine School Graduate Applies Leadership Training in Choosing a Specialty

The energy was palpable when leadership expert and Harvard University senior lecturer Marshall Ganz spoke to a room of health professions students at the 4th Annual IHI Open School Student Quality Leadership Academy last month. In a new article, Kimberly Ku, a recent graduate of the Wayne State University School of Medicine -- who established and led an IHI Open School Chapter during her time there -- [writes about her experience of hearing Ganz speak for the first time](#).

"There is a connection between Ganz's concept of leadership," writes Ku, "and our concept of our important life decisions." In the article, she describes how she applied what she learned from Ganz in a unique way, to help her face a particularly difficult decision: choosing a medical specialty.



Quality Improvement in Education Programs in Wales

The 1000 Lives Plus Chapter in Wales created a video of students and faculty discussing the importance of quality improvement in education programs. In the video, we hear how senior lecturers have embedded quality improvement into their programs and hear from student nurses describing some of the projects they've conducted that have led to improvement. Learn from the 1000 Lives Plus Chapter and [check out their video](#).

Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at openschool@ihi.org and you may be featured in our next newsletter!