

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

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St. Charles Health System Integrates IHI Open School Courses

Motivated to become a high-performing health care organization, St. Charles Health System in central Oregon is using the IHI Open School as the framework for improvement training.



Administrator Kyle Johnson will share the organization's story of change as it transforms its culture, and educates managers and executives across the system. [Check out the blog to read more.](#)

Meanwhile at St. Charles, the IHI Open School Chapter is hosting a presentation about the organization's Patient and Family Advisory Board, which comprises seven patients devoted to working on health care improvement projects. Their first project aims to improve communication between patients and caregivers. Learn more about [the board and discussion panel here.](#)

Ask Berwick: What's your greatest legacy as a pediatrician?



Students enter the health care field to help patients -- and many of these patients will leave lasting impressions. In this week's "Ask Berwick," [Dr. Don Berwick digs into his past experiences as a pediatrician](#) to answer a question from Gwendolyn Dean, MD, about his greatest legacy as a caregiver.

Berwick, President Emeritus and Senior Fellow at IHI and Former Administrator of the Centers for Medicare and Medicaid Services, answers a question every week in our blog series, "Ask Berwick." Next week, he'll offer tips on how to communicate better with patients.

Do you have a question? Join the conversation and "Ask Berwick." Tweet [@IHIOpenSchool](#) using [#AskBerwick](#), email openschool@ihi.org, or comment on [Facebook](#).

Institute of Medicine: Improve Health from Interprofessional Models

This week, the Institute of Medicine released a workshop summary describing proposed education models focusing on linkages between interprofessional education and collaborative practice. These models were developed in response to professionals' and educators' calls for new educational models to better prepare students for the society they'll be serving. [Read the report here.](#)



Community Updates

Welcome, New Chapters



United States

University of Saint Joseph, **Connecticut**

PSU & OHSU Chapter Hosts Patient-Consumer Focused Event

Understanding the effectiveness and safety of health care products and services is vital for all patients as consumers in the health care market place. In order to educate its community about health comparisons, the Portland State University/Oregon Health and Science University IHI Open School Chapter hosted Dr. John Santa, director of the Consumer Reports Health Ratings Center, earlier this month. The event attracted more than 90 community members, health professions students from PSU & OHSU, health services providers, and journalists to learn about the interactions of providers and the health care industry.



To learn more, [check out our blog](#) or watch the full [video of the event on YouTube](#).

Reminder: Submit Your 2013 Chapter Progress Report. This is your chance to let us know what your Chapter has been doing and what support it needs from the IHI Open School team. Be sure to add the Progress Report to the agenda of your next meeting, or designate a Chapter Leader to complete it by May 31!

Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at openschool@ihi.org and you may be featured in our next newsletter!