

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

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Ask Berwick: What Do You Do After Tough Days at Work?



Dr. Don Berwick, President Emeritus and Senior Fellow at IHI and Former Administrator of the Centers for Medicare and Medicaid Services, answers your questions in our new blog series, "Ask Berwick." Ask him about career tips, his days as a pediatrician, or his thoughts on leadership -- all topics are open for discussion.

We've already received dozens of excellent questions and we're working with Dr. Berwick to film the answers. This week, he answers a question we all can relate to: [Where do you turn after tough days at work?](#)

Do you have a question? Join the conversation and "Ask Berwick." Tweet [@IHIOpenSchool](#) using [#AskBerwick](#), email openschool@ihi.org, or comment on [Facebook](#). The next question he answers could be yours!

TED Talk: Health Care Should Be a Team Sport

As a medical tech specialist, and as a patient, Eric Dishman has experienced the worst flaws in the US health care system. In an inspiring TED Talk, he puts his experiences and expertise together to suggest a bold idea for reinventing health care -- putting the patient at the center of a treatment team.



"Health care is treating us as averages, not unique individuals," Dishman says. "At the end of the day, the patient is not the same thing as the population." [Watch the full TED Talk here.](#)

Community Updates

Welcome, New Chapters



United States

University of Miami Miller School of Medicine,
Florida

International

Galway Roscommon University Hospitals Group, Ireland
Aneurin Bevan Health Board, Wales

Enter an MCAT Video Tutorial Contest Online

The Association of American Medical Colleges (AAMC), Khan Academy, and Robert Wood Johnson Foundation (RWJF) recently announced a new collaboration to provide free, online resources to help students prepare for the revised Medical College Admission Test® (MCAT®). The three organizations are sponsoring a competition to encourage medical students and residents to create educational tutorials about concepts that will be tested by the new MCAT exam. Video submissions are now being accepted online. You can find full contest rules, submission guidelines, and [criteria for entry here](#). The deadline is June 14.

Penn State Chapter Hosts Patient Safety Symposium

Earlier this month, the Penn State IHI Open School Chapter held its third annual Patient Safety Symposium. The Chapter orchestrated several team-based activities, including a faculty panel, systems-based exercises, and a mock-code scenario which allowed teams to not only improve a flawed system, but also practice their medical emergency readiness. About 40 medical students, nursing students, public health students, and faculty attended the event.



Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at openschool@ihi.org and you may be featured in our next newsletter!