

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

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Ask Berwick: What's One Thing You Would Change About Healthcare Today?



In a new IHI Open School regular blog series, you have the chance to participate in a dialogue with Donald M. Berwick, MD, MPP, President Emeritus and Senior Fellow at IHI and Former Administrator of the Centers for Medicare and Medicaid Services. He'll answer your questions about his time in Washington, his days as a pediatrician, his thoughts on leadership -- everything's on the table. [This week Berwick discusses the number one thing he wishes he could change about health care today.](#)

So what are you waiting for? Join the conversation and "Ask Berwick." Tweet [@IHIOpenSchool](#) using **#AskBerwick**, email openschool@ihi.org, or comment on [Facebook](#). The next question he answers could be yours.

Two Days Left to Apply for the Student Quality Leadership Academy in June

The deadline to apply to attend the 4th Annual IHI Open School [Student Quality Leadership Academy](#) is Friday, April 12. Led by Dr. Donald M. Berwick, the two-day program for students and residents aims to build leadership competencies within all health professions and includes expert faculty panels and group workshops.



[Click here to learn](#) about the event from the perspective of past attendees, two nursing students from Boston College.

Are you a faculty member? Be sure to spread the word about this free leadership development opportunity with your students!

The Time for Patient- and Family-Centered Care Is Now

If you work in health care, you've heard about patient- and family-centered care (PFCC). In a new video, Anthony DiGioia, MD, a practicing orthopaedic surgeon at Magee-Womens Hospital at the University of Pittsburgh Medical Center and creator of the PFCC Methodology and Practice, explains why every student should get involved in PFCC today and [shares the best tool he knows for getting started.](#)



Interested in learning more about this topic? Attend a PFCC VisionQuest interactive workshop on Friday, May 10 in Washington, D.C. A limited number of full scholarships to attend the VisionQuest are available through the AMD3 Foundation. Email openschool@ihi.org for information on available scholarships.

Community Updates

Welcome, New Chapters



United States

Charles Drew University of Medicine, **California**

PDI Healthcare, **Georgia**

UC Davis Launches New Quality Improvement Course

Beginning last fall, the University of California, Davis piloted an interprofessional course, Improving Quality in Health, which teaches improvement science such as the Plan-Do-Study-Act (PDSA) cycle and requires students to conduct a quality improvement project. The University's IHI Open School Chapter was instrumental in channeling student support for the class in which students work in teams of all health disciplines to partner with clinicians to enact system-level changes in their work and analyze their results. [Learn more](#) about the course on the UC Davis School of Nursing website.



San Antonio Chapter Visits a Toyota Manufacturing Plant



Late last month, the IHI Open School San Antonio, Texas Chapter organized a tour of a local Toyota manufacturing plant guided by Mark Graban, an expert on lean health care. The trip highlighted how the auto industry uses Lean and Six Sigma principles, and the Chapter members

learned about how to apply these principles in the health care sector. Check out our blog to hear from Chapter Leader, Alison Gizinski, who [shares more about the event.](#)

Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at openschool@ihi.org and you may be featured in our next newsletter!