

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

[Online Courses](#)

[Chapters](#)

[Resources](#)

[Contact Us](#)



Have You Downloaded the IHI Open School Mobile App?

Students, residents, faculty, and subscribers can access the IHI Open School courses on iPhones and iPads with the recently updated IHI Open School mobile app! Courses automatically sync with your online progress. The app also includes weekly tips, tools, and useful resources.



More than 4,300 people have downloaded the app since it was released last October -- have you? [Download it today](#) and take improvement with you wherever you go!

The Writer's Corner: How to Get Your QI Work Published



Collaborating with the American College of Medical Quality and the IHI Open School, the *American Journal of Medical Quality* has launched a regular column dedicated to student work on performance improvement.

The inaugural column in the January/February issue featured North Carolina State University and Duke University Chapters' work on [hand hygiene compliance](#). And in the March/April issue, several IHI Open School leaders in Wales, Denmark, and the United States presented their patient-centered idea, "[Ask One Question](#)."

Want to get your work published? IHI is here to give you inside tips on writing for journals and the popular press through how-to's, one-on-one guidance, and more. Check out our [Writer's Corner](#) for a full list of resources.

Blog Roundup: Shadowing and Struggling to Make Changes

Becky Ng, MPH, took her work as an Administrative Fellow to the frontlines by shadowing nurses in the ICU and Emergency Department. [Read about her shadowing experience](#), and how she was reminded of the human side of health care.



And as Colleen, the medical student working on her first improvement project, launches her second PDSA cycle, she learns how hard change can be. [This week, read about her plan of action](#), and how she stays motivated when results aren't as promising as anticipated.

Make sure to check back every Wednesday in March for a new blog post about Colleen's progress as a student trying to make a change in the health care system.

Community Updates

Welcome, New Chapters



United States

Southeastern Colorado AHEC, **Colorado**

International

Japanese Society for Quality and Safety in Healthcare, **Japan**

University of Washington Hosts Interprofessional Events for Students

The University of Washington IHI Open School Chapter recently hosted two interprofessional events that brought together Chapter members and other university students.

First, the Chapter held a brown bag lunch, featuring the patient safety video series "[First Do No Harm](#)." Julie Duncan, the Director of the Center for Clinical Excellence at the University of Washington Medical Center, guided discussion after the presentation. The lunch was the second in a series that began in the fall, and fostered discussion on systems failures and patient safety between the different disciplines.



In the spirit of interprofessionalism, the Chapter also hosted a networking event open to all UW health science students at a local restaurant. This event provided students the opportunity to build relationships across the disciplines in a casual setting.

Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at openschool@ihi.org and you may be featured in our next newsletter! Also check out the [Chapter Toolkit](#) for tips, resources, and activities.