

The IHI Open School is an online learning community where you can take free courses, earn a certificate, network with peers and experts, and gain confidence and skills in quality and safety to change health care.

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## Save the Date! IHI Open School's Student Quality Leadership Academy

The 4th Annual IHI Open School Student Quality Leadership Academy, sponsored by the Robert Wood Johnson Foundation, will be held June 13-14 in Cambridge, MA. The Leadership Academy is a two-day program for students and residents -- with fewer than five years of work experience -- that is designed to build leadership competencies within all health professions.



Dr. Donald M. Berwick, President Emeritus and Senior Fellow at IHI and Former Administrator of the Centers for Medicare and Medicaid Services, will lead the program with several expert faculty from -- and outside of -- the health care community. IHI Open School Chapter Leaders and members are encouraged to attend! The deadline to apply is April 10. [Click here](#) to learn more and submit your application.

## Medical Students Transfer Observation Skills from Painting to Patient



What is unusual about a group of students huddled around a painting at Boston's Museum of Fine Arts? Nothing -- except that the group comprises Harvard medical students engaging with artwork to improve their diagnostic skills.

[Read about Harvard's "Training the Eye" course](#), which provides a creative model to learn critical thinking, communication, and visual literacy skills to improve patient care in the clinic.

## Colleen's First QI Project: Balancing Staff Satisfaction

Last week, Colleen McCormick, a fourth-year medical student from Wright State University in Ohio, reflected on her quality improvement experience, offering readers five lessons she's learned so far. This week, [she engages each member of the patient care team](#) in the feedback process, and prepares to face the barriers that come with trying to change ingrained behaviors.



Check back every Wednesday in March for a new blog post about Colleen's progress as a student trying to make a change in the health care system.

## Community Updates

### Welcome, New Chapters



United States  
Creighton University, **Nebraska**

Best of luck to all 4th year medical students on Match Day this Friday! Let us know where you've been matched by emailing us at [openschool@ihi.org](mailto:openschool@ihi.org), tweeting us at [@IHIOpenSchool](https://twitter.com/IHIOpenSchool) using #IHIOSMatch, or telling us on [Facebook](#).

## Launching a Chapter at Creighton



There's nothing more encouraging for a new IHI Open School Chapter than to have excitement coming from all parts of the education and hospital administration spectrum. Earlier this month, IHI Open School Managing Editor Mike Briddon experienced this excitement at the [inaugural meeting for the Creighton University Chapter](#) in Omaha, NE. Dr. Thomas Hansen, Creighton's Associate Dean for Medical Education, brought administrators, deans, faculty, and students together to launch a movement he hopes will energize the school.

## University of Toronto's Quality Improvement and Patient Safety Conference

The University of Toronto IHI Open School Chapter will host its third annual [Quality Improvement and Patient Safety \(QuIPS\) Conference](#) in Toronto, Canada, on May 3-4. The QuIPS Conference features interactive workshops, engaging keynotes, panel discussions, student presentations, and other activities focusing on this year's theme of "Innovation in Healthcare Delivery." QuIPS 2013 will bring together students and health care professionals from many different disciplines to discuss how innovation can facilitate or hinder health care improvement. The Chapter also invites students and professionals to [submit abstracts](#), detailing ongoing or completed health care projects for presentation.



Keep the IHI Open School team in the loop! Tell us what your Chapter is planning at [openschool@ihi.org](mailto:openschool@ihi.org) and you may be featured in our next newsletter! Also check out the [Chapter Toolkit](#) for tips, resources, and activities.