



Don't Miss the 5th Annual IHI Open School Chapter Congress



Join keynote speaker and *New York Times* bestselling author Dan Heath, former President and CEO of IHI and Administrator of CMS Dr. Don Berwick, and the IHI Open School Team at the largest annual meeting of Chapter members! Heath will share insights and stories from his industry-changing book *Made to Stick: Why Some Ideas Survive and Others Die* which he co-authored with his brother, Chip.

The Chapter Congress is free thanks to sponsorship from Kaiser Permanente. Please respond to this email with a request for registration or update your Forum enrollment to secure your seat. **Registration is required.**

Radio Rounds: Free Webcast with IHI CEO Maureen Bisognano

Radio Rounds, a free weekly medical radio talk show run by students from Wright State University, interviewed IHI CEO Maureen Bisognano about the human side of quality improvement during a recent broadcast. Listen to the complete 15-minute interview on RadioRounds.org or download on iTunes for free.



While you're on the site, be sure to check out Dr. Don Berwick's interview from October 24. And be on the lookout for a show about the IHI Open School on December 16.

Community Updates



Welcome, New Chapters

United States

Chattanooga State Community College,
Tennessee

What's Going in the Community? Three IHI Open School Chapters, Three Exciting Events

This week, we've featured three blog posts about Chapter events across North America. Check them out below, and submit one about your own Chapter activity or event by emailing openschool@ihi.org.

Fright Night in South Dakota

Chapter members in South Dakota recently visited the Parry Center for Clinical Skills and Simulation for a Halloween-themed event. [Read about their activities and tips for running a successful Chapter activity in their latest blog post.](#)

Expanding in British Columbia, Canada

The new University of British Columbia Chapter ran a positive inaugural event with guest speakers, case studies, and networking opportunities. [Learn more about the event by reading the blog post by Chapter Leader Andrea Jones.](#)

Gaining Momentum in Portland, Oregon

West Coast Regional Leader Jessica Schwartz traveled to Oregon to take part in a Triple Aim themed event hosted by the [Portland State University & Oregon Health and Science University IHI Open School Chapter.](#)

MITSS 11th Annual Dinner & Fundraiser in Boston, Massachusetts

Medically Induced Trauma Support Services (MITSS) is hosting its annual dinner and fundraiser on Thursday, November 29, from 5:30 - 9:30 PM in Boston, MA. Keynote speaker Dr. Robert Watcher of [Watchers World](#) will address the evening's theme, Writing the Next Chapter, along with several other distinguished community members. Attendees will also be treated to a cocktail reception and live entertainment.



Tickets are free for students -- email kenney@mitss.org to reserve your ticket or find out more information.