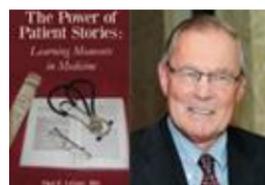




Mutiny: A New Case Study from Dr. Paul Griner

What would you do if the behavior of a superior started to put your patients at risk? Explore this question in Dr. Paul Griner's case study about his experience with a negligent chief as a young physician at a large Air Force hospital. "As our first year proceeded, my colleagues and I became increasingly concerned about the deficiencies of our chief. His practice of medicine was so poor that patient safety became a serious concern." [Read and discuss the case here.](#)



Griner, who has been in medicine for five decades, turned his patient stories into a [book of case studies](#) (available now) and has shared five of them on the IHI Open School website.

WIHI on November 1: Open Notes: Doctors and Patients on the Same Page



For a long time, the notion that patients should be able to view what doctors write about them, following a visit, was unthinkable. However, the growth of electronic health records, increased pressure for transparency, and the need to improve communication and understanding between patients and providers in every way possible are all tugging at information once considered off limits.

[Tune into the WIHI broadcast on Thursday at 2 PM EST](#) to dig deeper into this issue, and learn about the experiences of more than 13,000 patients and 100 primary care doctors who were part of a pilot study concerning Open Notes.

Community Updates



Welcome, New Chapters

United States

Kirkville College of Osteopathic Medicine, **Missouri**

Providence Medical Group, **Washington**

Faculty Opportunity at the National Forum

IHI Graduate Medical Education (GME) Workshop - December 10, 5:30 - 7:00 PM

This free and exclusive workshop led by IHI faculty Kedar Mate, MD, will discuss ways in which GME programs become aligned with -- and capable in -- quality & safety work. Workshop activities include opportunities to share your experiences, and learn from others about developing quality and safety alignment and capability within GME programs. The goal is to allow for generation of new ideas, collaborative sharing, and identification of necessary resources to support your efforts in GME quality & safety work.

Registration is required. [Click here to learn more](#) about this workshop and other faculty opportunities at the National Forum.

Did You Miss Last Week's Webinars?

Did you miss last week's webinar on designing systems with Steve Spear or the WIHI broadcast on residency training? Don't worry! Find the recordings of the webinars below:



Designing Systems and Paper Airplanes: An IHI Open School Webinar with Steve Spear. [Listen to the engaging presentation and discussion](#) with MIT Professor and IHI Senior Fellow Steve Spear. During the webinar, Chapter members gained insight on everything from the basic science of designing systems to influencing others in changing health care systems.



WIHI on Gaining Ground: Quality Improvement and US Medical Residency. [Listen to the recording](#) of the discussion on how training in quality improvement fits in today's residency programs across the United States. Topics included the Accreditation Council for Graduate Medical Education (ACGME) and building greater capacity among faculty in residency programs to teach and model improvement skills.

QSEN Call for Abstracts

The Quality and Safety Education for Nurses (QSEN) National Forum, held May 30-31, 2013, in Atlanta, GA, is designed to attract innovators and nurture nursing leaders in both academia and practice for the improvement of quality and safety education.



If you are integrating quality and safety competency development in your nursing curriculum -- whether in the classroom, simulation, or clinical setting -- this is the opportunity for you to showcase your work. [Please visit this site for full details on abstract submissions.](#)