



Mobile Application Now Available in Apple Store

Students, residents, and faculty -- as well as subscribers -- can now access our course content for free on iPhones and iPads with the IHI Open School mobile application! Courses automatically sync with your online progress. Users can also access tips, tools, and useful resources directly within the app. [Download now to get started.](#)



Reflections From the 2012 APAC Forum in New Zealand



IHI Open School students and thousands of health care professionals met up in Auckland, New Zealand, last month to talk about quality improvement in health care. Hear what our team member remembers about the experience [in her new blog post.](#)

Community Updates

Welcome, New Chapters



United States

Saint John Westshore Hospital, Ohio

International

LB Arora Company, Inc, **Canada**
Hospital Damas, Inc, **Puerto Rico**
Servicios de Salud Pública
del Distrito Federal, **Mexico**

60 Days and Counting Until the National Forum

December is a couple months away, but it's not too early to begin planning for the **24th Annual National Forum in Orlando, Florida**. The National Forum, which will be held on **December 9-12**, is the premier meeting place for people committed to the mission of providing safe, effective patient care at a reasonable cost. Here are some important dates and deadlines for your calendar:

- **Scholarship Application Deadline:** November 16
- **Storyboard Proposal Deadline:** November 16
- **5th Annual IHI Open School Chapter Congress:** December 10
Attend this free event to meet with other Chapters at the National Forum. Registration is required.

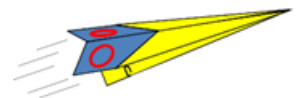
Visit the [Forum Student page](#) for more information on scholarships, student events, and enrollments.

Reminder: Upcoming Activity and Webinar on Designing Systems

Join Chapters all over the world this month and participate in an interactive activity on designing systems. **The Paper Airplane Factory**, created and facilitated by **IHI Senior Fellow and MIT lecturer Steven Spear**, also teaches teamwork and principles of operations management.

We invite all IHI Open School Chapters to run this activity at an upcoming Chapter meeting or event, and to join us on **Thursday, October 25, 2012, at 12 PM EST** for a webinar with Professor Spear to discuss what you learned while participating in the exercise. Join the growing number of participating Chapters and [sign up today!](#)

Participating Chapters: Centro Medico "Dr Ignacio Chavez" ISSSTESON, Children's Hospital of Philadelphia/University of Pennsylvania, Christiana Health Care System, Clemson University, Gardner-Webb University, Inova Alexandria Hospital, Ko Awatea, Malaga Medical School, St. Charles Health System, PANA Center, Thomas Jefferson University, Universidad del Salvador, Universidad del Valle de México, Universidad Peruana Cayetano Heredia, University of Alaska, University of Colorado, University of Dundee, University of Georgia, University of Michigan, University of Oklahoma Health Sciences Center, and Wayne State University.



Transitions to Better Care Video Contest

The Robert Wood Johnson Foundation (RWJF) wants to know how you're improving the way patients and their teams communicate, especially when a patient is transitioning from hospital to home care. Everyone from patients to providers to students is invited to enter a short video. Winners will receive recognition from the RWJF, a professionally produced video segment, and more. [Read the rules and submit by November 17!](#)