



Four Things You Can Do This Week

- Check out the new discussion boards on our homepage
- Tune in to the next WIHI on The Conversation Project
- Learn about getting involved in quality improvement projects
- Check out what's going on in the Community

Quick Links

- [IHI Open School Website](#)
- [Online Courses](#)
- [Chapter Directory](#)
- [Start a Chapter](#)
- [Chapter Leader Toolkit](#)
- [Contact Us](#)



Join the Discussion



We are now featuring [open discussion boards on our homepage](#) for students and health care professionals to share their thoughts on a number of topics -- ranging from personal improvement projects to patient experiences. These discussions were previously linked to our online courses -- and still will be -- but now, any visitor can join the conversation and contribute their thoughts and opinions.

This week, we're asking you about your experience as a patient: **How were you treated the last time you were a patient? What would you like to say to the people who cared for you?** [Share your story, read what others have to say, and join the discussion.](#)

This Week's WIHI



The Conversation Project's Co-founder Ellen Goodman and IHI's Martha Hayward will be guests on the next [WIHI on August 30th at 2 PM EST](#). During "Conversations as Cornerstones for End-of-Life Wishes," WIHI Host Madge Kaplan will lead the discussion about how the movement can accelerate efforts to make health care more patient- and family-centered.

You'll also hear from Larry Weber of W2, a Boston-based marketing services firm, as he shares his knowledge of social media and provides insight on how its potential to unleash social change has been a critical component of the development of The Conversation Project.

Community Updates

Welcome, New Chapters!

United States
CSU East Bay, California
University of Oklahoma Health Sciences - Oklahoma City, Oklahoma

International
Addenbrooke's University Hospital, NHS Trust, England
Consortio Mexicano de Hospitales, A. C., Mexico

Getting Involved with Quality Improvement Projects

"To truly learn quality improvement, one must do quality improvement." This famous adage from Dr. Paul Batalden rings true in our Chapter network because we know you want to do more than learn about health care -- you want to improve it, too! In our [final blog based on the 2012 Progress Report feedback](#), we share some of the ways you can get projects going in your Chapter and augment the quality improvement offerings at your institution.

Reminder: Abstracts Due for Scientific Symposium

There's still time to submit poster abstracts to present your quality improvement work at this year's Scientific Symposium student session during IHI's 24th Annual National Forum in December*. The Scientific Symposium is hosted by the Academy for Healthcare Improvement. [Abstracts are due September 4th.](#)

**Please note that further details regarding the student events and opportunities at the 24th Annual National Forum will be announced soon.*

