August 1, 2012 — Issue 35

Three Things You Can Do This Week

See how one hospital is using IHI Open School courses for quality & safety training

View your responses from the latest Chapter Progress Reports

Check out what's going on in the Community

Quick Links

IHI Open School Website
Online Courses
Chapter Directory
Start a Chapter
Chapter Leader Toolkit
Contact Us

Claxton-Hepburn Medical Center Goes Back to School

More than 100 health care professionals at Claxton-Hepburn Medical Center in New York have used the IHI Open School courses to learn about quality and safety since embarking on a Back to School campaign two years ago. "I'm always wondering where to put our limited resources," says Mark Webster, Claxton-Hepburn's CEO, "and there are very few things that are going to get you a return on investment like working with IHI and the IHI Open School."

Read more about the value and convenience Claxton-Hepburn sees in using the IHI Open School online courses to train leadership and staff.

Latest Feedback from Our Chapters Now Available

You spoke, we listened! Thank you to everyone who took the time to update the IHI Open School on your Chapter by completing the May 2012 Progress Reports. The Chapter network is constantly growing - we have more than 470 Chapters worldwide - and we rely on your feedback to help us shape the community into an exciting and useful tool for you and your colleagues.

In the newsletter, during the next month, you will be able to see our responses to some of the general themes in your feedback, including starting your Chapter, recruiting members, engaging faculty, and starting improvement projects.

Thanks for your continued feedback! Feel free to drop us a line anytime at openschool@ihi.org.

Community Updates

Welcome, New Chapters

United States
University of Oklahoma Health Sciences Center, Oklahoma
Baltimore MedStar Hospitals, Maryland