



Three Things You Can Do This Week

- Discuss a new case study about mistakes and transparency
- Read about the Georgetown Chapter's "Blue Shirt" experience
- Check out what's going on in the Community

Quick Links

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New Case Study: On Being Transparent



You are the CEO and a patient in your hospital dies from a medication error. What do you do next?

The University of Rochester's Dr. Paul Griner [shares his experience with this dilemma](#) in the fourth of a series of case studies.

See all of Dr. Griner's case studies [on our website](#).

Georgetown Chapter Becomes "Blue Shirts"



Students from the Georgetown University Chapter proudly represented IHI this month as official IHI Blue Shirts at the Inaugural Dr. Amitai Etzioni Lecture, "Putting the Patient First: Providing Health Care That is Patient Safe and Patient Centered."

IHI Event Planner Lindsay DeGennaro shares her experience preparing the excited volunteers to run the event. [Read more on our blog](#).

Community Updates

Welcome, New Chapters

International
Colegio Mexicano de Auditoria Medica y Gestion de Servicios de Salud, Mexico
Secretaria de Salud Federal, Mexico

A Quick Farewell from the IHI Open School Spring Intern: Lots of people wonder what it's like to work at IHI. Does the staff live and breathe quality improvement? Are they a close-knit community? Do they have mini golf tournaments in the office?

To these questions I can now answer yes. I've had the great opportunity to experience all that IHI has to offer for the past six months during an internship here.

Besides the mini golf, I decided to work at IHI because of the incredibly inclusive culture that this organization supports. The "all teach, all learn" atmosphere is obvious in all aspects of IHI, and I felt that my time and work here would be appreciated by the full time staff as I worked as an integral part of the IHI Open School team.

It's been a pleasure to work on this team and produce your weekly newsletter. I'm excited to see how our efforts to spread the improvement movement affect the next generation of health professionals.

Best of luck with your future endeavors,
Ellery Pruett

Student Publishing Opportunity!

The *American Journal of Medical Quality (AJMQ)* is launching a regular column dedicated to publishing student work on the topic of performance improvement. Abstracts of no more than 150 words, written by health professions students, describing improvement work and interdisciplinary collaborations are due by July 27, 2012, for the inaugural issue. Abstract submissions, as well as questions regarding "Quality Training to Improve Performance (Q-TIP)," should be directed to Dr. Pelegano at james.pelegano@jefferson.edu.

Happy 4th of July!

We won't publish a newsletter next week, but we'll be back July 11th. Have a safe and happy holiday!

