



### Three Things You Can Do This Week

- Read (and watch) a patient story about misdiagnosis
- Check out the "Summer Edition" of our weekly newsletter
- See what's going on in the Community

### Quick Links

- [IHI Open School Website](#)
- [Online Courses](#)
- [Chapter Directory](#)
- [Start a Chapter](#)
- [Chapter Leader Toolkit](#)
- [Contact Us](#)



### When You Hear Hoofbeats, Don't Think Zebras



In a new patient story, IHI Open School Academic Advisor Dr. James Moses introduces us to Lauren, an 18-year-old female who endured a painful journey through the health care system.

[Read Lauren's story and join the discussion](#) on how a misdiagnosis -- and poor communication -- can change a patient's life. And at the end, take a moment to watch Lauren explain her perspective on the experience.

### Summer Edition of the Weekly Newsletter



In the academic world, the summer is a time for a change of pace when many of us deviate from our normal routines. The IHI Open School is no different.

This summer, we'll be publishing a shorter "Summer Edition" of our weekly newsletter. But not to worry - we'll still update you on the latest IHI Open School content and resources. The newsletter will return to its full length at the start of the fall semester.

### Community Updates

#### Welcome, New Chapters

United States  
San Juan Regional Medical Center, New Mexico

International  
Analitica-MD, Colombia

#### Chapter Tip of the Week

Connect with the larger IHI community during tomorrow's WIHI on [Situational Awareness and Patient Safety](#) from 2:00 - 3:00 pm EST.

During this WIHI, [IHI's free "talk show" program](#), health care leaders will discuss the newest strategies being used to improve patient care. Lead a discussion around the topic with your Chapter or participate in the live discussion during the program.