

Five Things You Can Do This Week

- Help us reach 100,000 students and residents!
- Learn how former hospital CEO Paul Levy used a blog to promote transparency at his hospital
- Join a conversation around the language of cancer
- Read about a nurse's quest to provide health care WITH her patients
- Finish your Chapter Progress Report

Quick Links

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Spread the Improvement Movement!



In three-and-a-half years, the IHI Open School has helped more than 93,500 health professions students and residents from around the world gain the essential quality improvement and patient safety skills they need to transform health care. And now, we're eyeing 100,000.

How can you help us get there?

- Pass along our newsletter to friends and colleagues
- Tell five friends about the IHI Open School today
- Like us on [Facebook](#) and follow [@IHIOpenSchool](#) on Twitter

Using a Blog to Improve Health Care: An Interview with Paul Levy



In the second part of a two-part video series on using social media in health care, Paul Levy, the former CEO and President of Beth Israel Deaconess Medical Center in Boston, shares why he started running a blog as the CEO of a large teaching hospital in Boston.

His blog celebrated staff accomplishments, shared real-time data, and explained what happened in a wrong-site surgery case. In the interview, we learn how his writing contributed to a change in the hospital culture -- and put transparency in the spotlight.

[Watch here.](#)

Blog Post: Words, Words, Words



In a new blog post, *Words, Words, Words*, Alex Anderson, an executive assistant at IHI, remembers his family friend, Harriet Berman, and explores the language used to describe the experience of being a cancer patient. Alex starts a new conversation that questions the "ubiquity of cancer-patient language."

"Harriet deeply disliked the language used to describe the experience of being a cancer patient -- *being a victim of cancer. Fighting a Battle with cancer. Living as a Survivor of cancer,*" Alex writes. "Harriet did not like the implications of the language."

[Read more and join the conversation here.](#)

Blog Post: Bring In the Patients



Ginny Combs, a maternal-newborn nurse and IHI Open School Chapter Leader at Worcester State University, blogs about her experience at the IHI Perinatal Improvement Collaborative meeting in New Orleans earlier this month. She describes the meeting as "one of the most empowering experiences I've had as a nurse and student."

In the spirit of sharing knowledge, Ginny passes along the challenge the IHI Perinatal Team put forward at the conference: **Bring in the patients.** Not just as a side note, but as a real contributor for change.

[Read more about Ginny's experience here.](#)

Community Updates

Welcome, New Chapters

- United States
- Brigham & Women's Hospital, Massachusetts
- Regis College, Massachusetts
- St. Joseph School of Nursing & Hospital, New Hampshire

First Latin American Gathering on Quality and Safety

The first Latin American Gathering ('Encuentro') on Quality and Safety will be held on June 20-22, in Cartagena, Colombia. The meeting's speakers, including former IHI CEO Don Berwick, Vice President Carol Haraden, and Executive Director Pedro Delgado, will center on how Latin American organizations can pursue the IHI Triple Aim ("Las tres metas"). For more information, visit the [Forum's website](#).

Deadline to Complete your 2012 Chapter Progress Report

It's your last chance to [complete your Chapter Progress Report](#) -- which should take no more than 15 minutes. The **deadline is June 1**. We want to learn about what your Chapters have been doing, and what support you need from the IHI Open School team.

Chapter Tip of the Week

Looking for a new perspective on health care? Check out the ["What We're Reading"](#) section of the IHI Open School home page for thought-provoking articles from around the world.