

Five Things You Can Do This Week

- Read about the clinic developed by the University of Cincinnati Chapter
- Get live updates from the IHI Open School team at the International Forum in Paris
- Learn about how Children's Hospital Boston honored the IHI Open School's former Senior Academic Advisor
- Check out IHI President and CEO Maureen Bisognano's new book
- Read the Community news

Quick Links

- [IHI Open School Website](#)
- [Online Courses](#)
- [Chapter Directory](#)
- [Start a Chapter](#)
- [Chapter Leader Toolkit](#)
- [Contact Us](#)



Chapter Spotlight: Cincinnati



The University of Cincinnati IHI Open School Chapter shares its experience developing a student-directed, interprofessional self-management support clinic, and the impact the new clinic has had on their community in this month's Chapter Spotlight.

To other Chapters with similar goals, the Cincinnati Chapter advises not to "underestimate the power of your social networks or the networks of faculty and administrators at your institution" when working on a project.

[Learn more about the Cincinnati Chapter's methods for success.](#)

Live from the International Forum in Paris



Bonjour from Paris! The IHI Open School team is excited to be at the [2012 International Forum on Quality and Safety in Healthcare](#).

The International Forum draws students and faculty from all health care professions from around the world to participate in a broad array of learning sessions, networking events, and presentation opportunities. This year, the IHI Open School is focused on connecting students with experts and colleagues to help them bring their Forum learning back to their home institutions.

Follow [@IHIOpenSchool](#) on Twitter for news and updates from Paris!

Children's Hospital Boston Honors Don Berwick



Children's Hospital Boston appointed Dr. Jonathan A. Finkelstein, MD, MPH, last week as the Donald Berwick, MD Chair in Pediatric Quality and Outcomes.

Dr. Finkelstein, the Vice Chair, Quality and Outcomes Department of Medicine, served as the Senior Academic Advisor to the IHI Open School from its opening in 2008 to summer, 2011.

Please join us in congratulating Dr. Finkelstein on his appointment to this prestigious position!

New Book Release: Pursuing the Triple Aim



Pursuing the Triple Aim: Seven Innovators Show the Way to Better Care, Better Health, and Lower Costs, written by IHI President and CEO Maureen Bisognano and leading health care journalist Charles Kenney, examines how leading organizations in the United States are pursuing the Triple Aim.

"We wrote *Pursuing the Triple Aim* to show that there are communities who are leading health care innovation and that the Triple Aim is an achievable goal," says Bisognano. "We hope that this book inspires more health care systems to innovate in their own communities."

[Watch an interview](#) with the authors to learn more.

Community Updates

Welcome, New Chapters

United States
Drexel University
College of Medicine, Pennsylvania
Rockhurst University, Missouri

International
Alfaisal University
College of Medicine, Saudi Arabia
Baycrest/ LMC, Canada
COOMEVA EPS, Colombia
Hospital Español, Mexico
University of Newcastle, Australia

Chapter Tip of the Week

Do you have what it takes to be a health care leader? How will you attain the skills to implement quality improvement in the real world? Check out the [Chapter Activity: What Makes a Good Health Care Leader](#) to find out.

Touch of Quality: A Quality Awareness Campaign from Saudi Arabia

The Asir Primary Healthcare Chapter in Saudi Arabia held a meeting (pictured below) to launch a quality awareness campaign in healthcare facilities under the slogan "Touch of Quality." The campaign aims to disseminate the culture of continuous performance improvement and patient safety through healthcare staff. During the next month, the staff at Asir are expected to implement "Touch of Quality" in its daily routine through the practical use of Total Quality Management methods.

