



Five Things You Can Do This Week

- See what students have planned at the International Forum
- Register for next week's WIHI -- live from Paris
- Check out IHI at TEDMED 2012
- Win an Amazon gift card in this month's trivia contest!
- Read the Community news

Quick Links

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2012 International Forum on Quality and Safety in Healthcare

WIHI Live from Paris



Bonjour, Paris! Next week, the IHI Open School team and Chapter Leaders from around the world will come together at the 2012 International Forum on Quality and Safety in Healthcare.

This year, the IHI Open School provided scholarships for 103 students and eight faculty members from around the world to participate in a broad array of learning sessions, networking events, and presentation opportunities. Student activities begin on Tuesday with a full afternoon of learning and networking.

During the rest of the week, students will join 2,500 other attendees to learn about the cutting edge of quality improvement and enjoy lunch sessions with experts in the industry.

[Learn more here.](#)

WIHI, IHI's free audio program, is live from Paris next week at the 2012 International Forum on Quality and Safety in Healthcare. Host Madge Kaplan welcomes guests Don Goldmann, Dale Webb, Mary Dixon-Woods, and Gareth Parry to discuss the topic "You Can't Improve What You Can't Evaluate."

Despite best intentions and commitment, improvement initiatives don't always yield hoped-for results. Why does this happen?

One underlying theme is the need to integrate what one hopes to learn from an improvement initiative right from the start, and to build into the process a robust learning and evaluation system for every step of the way. These aren't just abstract notions; you'll hear from our WIHI guests about recent situations they've been part of or witnessed where "learning the hard way" has given rise to much better and clearer-eyed processes for the future.

Mark your calendar for 11 a.m. (EST) on Thursday, April 19, and [sign up now!](#)

IHI at TEDMED 2012: "Great Challenges"

Enter the April Trivia Contest!



This week, Dr. Kedar Mate, a member of the IHI faculty, is working to try to persuade the 1,200 or so delegates at the TED MED conference that "Faster Adoption of Best Practices" is one of the greatest challenges in health and medicine facing the US and the world. Accelerating the pace, Mate will argue, is essential for population health and the future of a high-quality, cost-effective health care system.

Throughout the four days of the conference, delegates will vote and choose their top 20 health care challenges from the original list of 50, and TEDMED will then support an ongoing dialogue about them.

The "Great Challenges" program is one of the special events at this year's TEDMED conference.

More information about TEDMED can be found here: <http://www.tedmed.com/home>

More information about the Great Challenges can be found here: <http://challenges.tedmed.com>

The 3rd Annual IHI Open School Student Quality Leadership Academy, a two-day program for students and residents, sponsored by the Robert Wood Johnson Foundation, will be held on July 19-20, 2012 in Cambridge, MA. This month's IHI Open School Trivia Question: Who is facilitating this year's Student Quality Leadership Academy?

[Submit your answer](#) by April 20 and be entered to win a \$10 Amazon gift card. Winners will be announced on the IHI Open School Facebook page and on our Twitter feed.

Congratulations to **Melissa Tuomi**, from the University of Massachusetts Medical School for winning March's Trivia Contest! She correctly identified the theme of Patient Safety Awareness Week as "Be Aware for Safe Care." (We received dozens of correct answers, but we chose Melissa's name out of the hat!)

Community Updates

Welcome, New Chapters

United States
Southern Illinois University
School of Medicine, Illinois

International
Clinica de Especialidades de la Mujer, Mexico
Clinica Especialidades de Mujer Sedena, Mexico
Felício Rocho Hospital, Brazil

Patient- and Family-Centered Care Workshop

Engaging Patients, Families & Bedside Care Providers in Quality Improvement: Preventing Hospital Associated Aspiration: Join Tricia Pil, MD and Christine Deschamps, RN, BSN, MSLBE as they share the design, implementation, and challenges of developing a quality improvement/patient safety project aimed at reducing hospital-associated aspiration. Learn about the important roles patients and families play in this ongoing endeavor. This program, normally \$30 for registration, is available to the IHI Open School Community for a special reduced rate of \$25. [Learn more and register here.](#)

Chapter Tip of the Week

Looking for a good debate? Read Dr. Paul Griner's latest case study, "Confidentiality and Air Force One" with your Chapter. Explore the [case study catalog](#) to spark more discussion.

Newsletter Survey

Four months ago, the IHI Open School team decided we wanted to use a weekly newsletter to communicate more frequently with our audience. We'd love to know what you think of the change.

Please tell us your thoughts and suggestions in this [very short survey](#) (really, it will take less than a minute!).