

Five Things You Can Do This Week

- Discuss Dr. Paul Griner's latest case study
- Read how a medical student deals with end-of-life care
- Take our newsletter survey
- Meet our new Regional Leaders
- Read the Community news

Quick Links

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New Case Study: Confidentiality and Air Force One



A difficult patient. A difficult decision. What would you do to when forced to decide between confidentiality and safety?

Explore this question in Dr. Paul Griner's latest case study: Confidentiality and Air Force One.

Dr. Griner shares his experience treating a pilot of Air Force One, the plane that carried the President of the United States. [Read the case and decide if you would breach a patient's confidentiality.](#)

Blog Post: End-of-Life Care



Medical resident Eva Luo remembers her first month on cardiology inpatient service when she first learned to manage the "balance between the science of medicine and the humanistic relationships with patients."

Learning to cope with loss on cardiology was "only the beginning of a year of dramatic change and growth." While she still struggles with the feelings of failure to help those she lost, Luo hopes that time and experience will "foster the strength to be [her] patients' guide through difficult times."

[Read Eva's moving reflection on our blog.](#)

Newsletter Survey: What Do You Think?



Four months ago, the IHI Open School team decided we wanted to use a weekly newsletter to communicate more frequently with our audience. We'd love to know what you think of the change.

Please tell us your thoughts and suggestions in this very [short survey](#) (really, it will take less than a minute!).

Thank you!

Regional Leader Update



Regional Chapter Leaders, which are selected after a region comprises at least 25 Chapters, serve as intermediaries between the IHI Open School team and local IHI Open School Chapters. They form the backbone of the Chapter network and help foster the growth of the IHI Open School community. We are thrilled to have Lakshman Swamy, Jessica Schwartz, and Andy Carson-Stevens join our team, and are immensely grateful for their contributions!

Learn more about the new Regional Leaders [on our blog](#) and view the complete list in [our directory](#).

Community Updates

Welcome, New Chapters

United States
Memorial Medical Center, New Mexico

International
Division de Ciencias de la Salud,
Universidad de Quintana Roo, Mexico
Health Solutions, Kenya
Universidad Anahuac, Mexico

Free Webinar on Thursday

How do some organizations achieve exceptional levels of sustained improvement and performance that put their rivals to shame? This free, 60-minute webinar will prove that sustainable competitive advantages can be won by creating the capacity within an organization to improve and innovate faster and more consistently.

Join MIT Sloan Senior Lecturer Steve Spear for a live webinar on Thursday at 1PM EDT that demonstrates what high velocity improvement and innovation look like in practice--and how an organization can apply behavioral strategies to achieve it. [Enroll now!](#)

In the meantime, head over to the IHI Open School course catalog and see Steve in [Managing Health Care Operations 101: Achieving Breakthrough Quality, Access, and Affordability.](#)

Chapter Tip of the Week

Looking for a new way to recruit new members and spread the mission of the IHI Open School? Check out the [Chapter-created videos](#) for some inspiration!

Opportunities

Volunteer opportunity from The Commonwealth Fund. The Commonwealth Fund (TCF), a private foundation that aims to promote a high performing health care system for underprivileged populations, is looking for volunteers to help review new data and test out new benchmarking tools. Volunteers will be asked for a minimal time commitment 3-4 times a year. Taking part will give volunteers a preview of performance data before it is published, as well as a voice in shaping the Commonwealth Fund's benchmarking site called WhyNotTheBest.org. For more details or to volunteer, please contact Martha Hostetter at mh@cmwf.org or (216) 262-0717.

Research Associate Opportunity. Professor Michael Porter of Harvard Business School, known for his work in the fields of strategy and competitiveness, has over the past decade developed a compelling strategy for value-based health care delivery, which is gaining significant traction at local and national levels. For the past several years, Professor Porter has hired 1-2 research associates with a background in health care policy and/or delivery to join his team. If you're interested in becoming a research associate this year, contact openschool@ihi.org.