

### Five Things You Can Do This Week

- Learn from a positive patient experience
- Write an essay for the KaiserEDU.org's annual contest
- Tune in to this week's WIHI with Maureen Bisognano
- Enter this month's trivia contest
- Read the Community news

### Quick Links

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### Gilbert Salinas: A Positive Patient Story



We hear a lot of horror stories in health care, but what about when a patient has a great experience?

This is the story of Gilbert Salinas, a patient who was inspired to become a patient advocate and a director of patient-centered care because of the wonderful care he received from a team of providers almost 20 years ago.

It is the story of a nurse holding a hand, a physician pulling up a chair, and a therapist helping a paralyzed man reclaim a life. It is a story full of positive energy--and lessons for students and health care professionals everywhere.

[Take five minutes and watch Gilbert's story now.](#)

### KaiserEDU Annual Essay Contest



Want to win \$1,500 and an iPad 2 from KaiserEDU.org?

In 1,000 words, describe an element of the Patient Protection and Affordable Care Act (ACA) that you feel will have a major impact on health or health care, and then explain its importance, impact, and challenges in implementation.

Different elements of the Patient Protection and Affordable Care Act (ACA) will have broad reaching implications for many sectors of the health system, including insurance coverage, public programs, costs, quality of care, technology, public health, and health care workforce.

[Enter now!](#)

### WIHI: Highly Reliable Hospitals - The Work Ahead



WIHI host Madge Kaplan welcomes Dr. Mark Chassin, president of The Joint Commission, to the program on Thursday to dig deeper into the subjects of excellence and reliability. IHI's CEO Maureen Bisognano, a long-time champion of high reliability, will also share her thoughts.

Dr. Chassin argues that one place to start on the path to high reliability is to conduct an honest self-assessment of an organization's readiness. Bisognano, meanwhile, believes that a culture of safety must be accompanied by a culture of innovation that supports and encourages professionals to test out new ideas and harvest proven methods from wherever they are found.

What are your thoughts? [Register now](#) and join in on Thursday's discussion.

### Enter the March Trivia Contest!



Health care professionals and consumers alike are the focus as the National Patient Safety Foundation leads Patient Safety Awareness Week, which runs from March 4 to March 10. **This month's IHI Open School Trivia Question: What is the theme of this year's Patient Safety Awareness Week?**

[Submit your answer](#) by March 15 and be entered to win a \$10 Amazon gift card. Winners will be announced on the IHI Open School Facebook page and on our Twitter feed.

Congratulations to **Tiffany Zigras** from the University of Queensland for winning February's Trivia Contest! She correctly answered that Ellen Goodman is the Pulitzer Prize-winning speaker at the 13th Annual International Summit on Improving Patient Care in the Office Practice & the Community. (We received dozens of correct answers, but we chose Tiffany's name out of the hat!)

### Community Updates

#### Welcome, New Chapters

[United States](#)  
Chamberlain College of Nursing, Indianapolis

#### Chapter Tip of the Week

Do you want to learn about research and hot topics in your field of interest? [Pizza and Profs](#) gives students an opportunity to discuss a specific topic with faculty members in a fun, informal setting. This can be a one-time event or a weekly series with a different presenter each week.

### Community News

As we mentioned above, every year, the National Patient Safety Foundation (NPSF) sponsors a week dedicated to maintaining the focus on patient safety. Watch this [video from NPSF](#) to learn more about how to get involved and participate in Patient Safety Awareness Week.

On a related note, the IHI Open School Chapter at the Asir Primary Healthcare Sector of the Saudi Ministry of Health (pictured to the right) recently held a two-day Patient Safety Symposium. The meeting, designed to spread patient safety culture in primary health care centers, consisted of lectures concerning medical errors, basic quality concepts, and risk management.

Visit our [Facebook page](#) and leave a comment to let us know what you or your Chapter are doing for Patient Safety Awareness Week!

