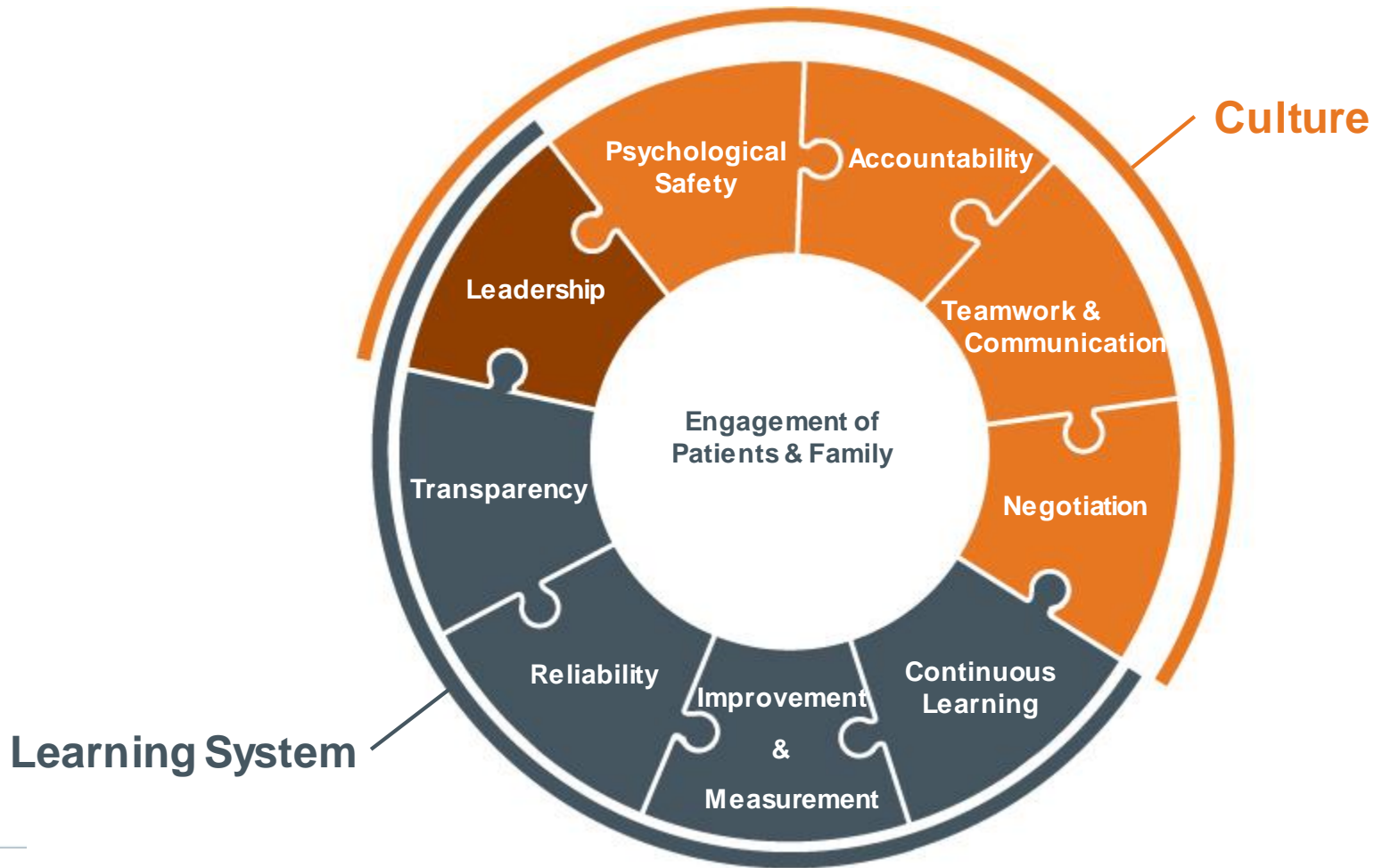


Patient Safety Framework



Patient Safety Framework

- Creating an environment where people feel comfortable and have opportunities to raise concerns or ask questions.

- Being held to act in a safe and respectful manner given the training and support to do so.

- Facilitating and mentoring teamwork, improvement, respect and psychological safety.

- Developing a shared understanding, anticipation of needs and problems, agreed methods to manage these as well as conflict situations

- Openly sharing data and other information concerning safe, respectful and reliable care with staff and partners and families.

- Gaining genuine agreement on matters of importance to team members, patients and families.

- Applying best evidence and minimizing non-patient specific variation with the goal of failure free operation over time.

- Regularly collecting and learning from defects and successes.

- Improving work processes and patient outcomes using standard improvement tools including measurements over time.

