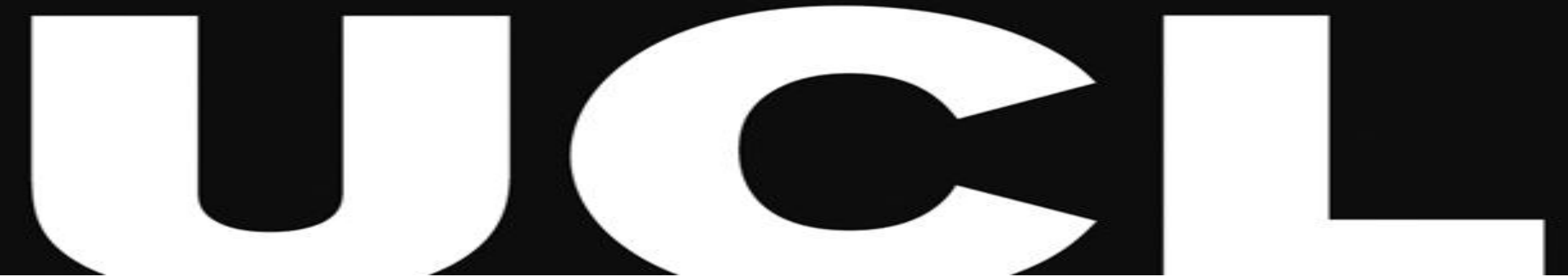


# The Open School Story (so far) at University College London

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## Our mission

- To raise student awareness of quality improvement and encourage student participation in improving the healthcare experience of their patients.

## Our Aims

- Get students thinking about patient safety and quality improvement.
- Give students the opportunity to acquire skills to improve patient safety.
- Publicise the chapter and IHI's message.
- Provide students with a platform to voice their concerns.
- Use a BOTTOM-UP MODEL FOR CHANGE.

## Our Chapter's Structure

Started by medical students with help of Dr Peter Lachman (Faculty Advisor) in July 2010.

Now expanding to include other healthcare students at the university:

- Audiology
- Nursing
- Pharmacy
- Engineers

Part of a global network of IHI Open School chapters.



## Goals

- To supplement the medical school curriculum with education on Quality Improvement & Safety – this is greatly lacking in UK medical schools, with some having no component whatsoever!
- Connect quality improvement champions with healthcare students to allow projects to begin and provide students confidence in starting solo projects.
- Provide regular QI and patient safety workshops to maintain student enthusiasm

## Chapter Project

- Improving patient experience of anaesthesia with online video patient testimonials.
- Audit pressure ulcer risk assessment in our London teaching hospital.



## Successes

- ☺ **STRONG** committee and faculty advisor support (named above)
- ☺ **80 person mailing list**
- ☺ **Securing funding from our medical school**
- ☺ **Identifying QI champions in our hospitals to link with students**
- ☺ **Launch event**
- ☺ **UK Region Team for IHI Advanced Case Study**

## Challenges

- Engaging students in the fundamentals of the Open School and the IHI.
  - This is not the fault of the students but the medical education system in the UK itself. It values the mass consumption of theoretical knowledge over the practical.
- Motivating members to complete online courses.

## Future

- Patient safety Student Selected Module
- Follow an IHI Fellow Program – Tag along with an IHI fellow for a glimpse at the world of QI
- Handover project – teaching healthcare students about the importance of handover and standardised communication tools (e.g. SBAR)