CLASS NOTES

A Newsletter for QI Scholars

What a terrific turnout at the October CQI Forum! Twenty-six QI Scholars came together to share ideas about applying their IHI Open School Courses to home care scenarios.

It was the first chance to talk about our new roles as students. Nearly everyone admitted that it had been years since they had studied course content and taken a quiz. For many people, the courses took longer to complete than they anticipated. Humbling? Yes. Daunting? Not a chance! One person told me they were "jazzed" by this new learning experience.

CQI Forum Recap

Here are the minutes from the October CQI Forum. These minutes will look a little different. It includes the actual powerpoint slides that guided our discussion, with the meeting minutes attached below.

You asked for it and we've created it - a listserv just for QI Scholars! If you have comments that you'd like to share about the lessons, or questions for others in the group, you can send an email to qisshare@homecarenh.org.

Congrats to Deb Nacel from Concord Regional VNA and Judy Spencer from Central NH VNA! They won Dunkin’ Donuts gift cards in October.

Do Your Homework!

The IHI Open School Courses for this month are:

- QI 104: Putting It All Together: How Quality Improvement Works in Real Health Care Settings
- QI 105: The Human Side of Quality Improvement

All QI Scholars should complete these courses prior to the next CQI Forum on November 29th. Remember, everyone who completes the courses by that date will be entered into a drawing for gift cards.

Next CQI Forum: Thursday, November 29th, 9:30am to Noon, NHHEAF, 4 Barrell Court, Concord, NH.