How Can QI Bring Clinical Colleagues Together?

Learning Objectives

- Explain why quality improvement (QI) can help build relationships among clinical colleagues.
- Describe how QI can contribute to clinicians' joy in work.

Description: According to IHI Open School Academic Advisor Dr. James Moses, teamwork is an essential part of quality improvement, and QI is a perfect activity for bringing interdisciplinary teammates closer together. Learn more about using QI to strengthen your relationships with colleagues and build joy in work in this video.

Watch the video at https://youtu.be/XJ_kxupyl68 or read the transcript.

Discussion Questions

1. Dr. Moses calls quality improvement a “systems sport.” What does he mean by that? Why does he say that systems work by definition requires interdisciplinary teamwork?
2. What opportunities have you had to work across disciplines in your school or organization? Where do you think you might find or create more of these types of opportunities?
3. How is working with people of different backgrounds rewarding, and how is it challenging?
4. Dr. Moses mentions the challenge of working with people who have differences of opinion. Describe a time you disagreed with a colleague. What happened, and how did you move forward? What did you learn from the experience?