Implementation of a Standardized Communication Transfer Tool:
Improving Transfers from a Birth Center to the Hospital Setting
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BACKGROUND
• Communication errors cost the healthcare industry $17 million/year
• Communication errors were listed as a root cause for 72% of infant death and injury by the Joint Commission Sentinel Event Alert 2014-2
• ACOG sites communication errors as a leading cause linking medical errors to malpractice claims
• Intrapartum transfer rates from birth centers to hospital may be as high as 12 – 24%
• Standardized communication tool increases credibility, reliability, socialization, and validity
• Standardized communication during transfer from out-of-hospital to inpatient settings decreases perceived hierarchies and biases
• “Bloomin’ Babies Birth Center in Grand Junction, Colorado, desired evidence-based and streamlined communication for their transfers to the hospital setting.”

AIM
The primary aim of this quality improvement project was to implement a standardized report tool for 100% of hospital transfers for Bloomin’ Babies Birth Center.

PLANNED IMPROVEMENTS

MEASURES

RESULTS

CONCLUSION & DISCUSSION

REFERENCES

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