

Open School

Basic Improvement Methodology

Pre-Work (1 hour 30 min)

90 min	<p><i>QI 102: How to Improve with the Model for Improvement</i></p> <p>http://app.ihl.org/lmsspa/#/6cb1c614-884b-43ef-9abd-d90849f183d4/41b3d74d-f418-4193-86a4-ac29c9565ff1</p>
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Classroom Session (1 hour)

5 min	Introduction: How have you typically approached personal improvement in everyday life? When do you find you're most successful?
20 min	<p>Overview and discussion of basic improvement methodology</p> <p>http://www.ihl.org/education/IHIOpenSchool/Courses/Documents/QI102_lecture.pptx</p>
20 min	<p>Video activity: How Can CLABSIs and Cucumbers Teach PDSA?</p> <p>http://www.ihl.org/education/IHIOpenSchool/resources/Documents/Facilitator_PDSACyclesFromCLABSIsToCucumbers.pdf</p>
15 min	<p>Exercise: Practice Planning an Improvement Project</p> <p>http://www.ihl.org/education/IHIOpenSchool/Courses/Documents/QI102_exercise.pdf</p>

Homework (1 hour)

60 min	<p>Reading and reflection</p> <p>http://www.ihl.org/education/IHIOpenSchool/Courses/Documents/QI102_assignment.pdf</p>
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Assessment (1 hour)

60 min	<p>Exam</p> <p>Please email openschool@ihl.org to request this content.</p>
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