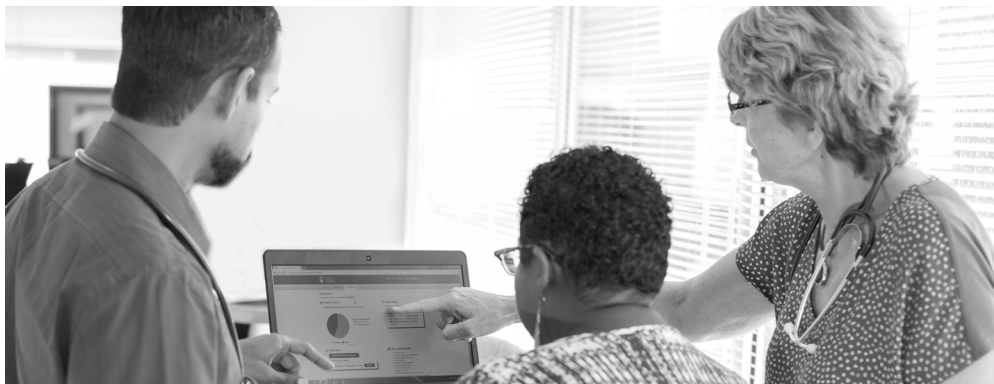


FREE ACCESS TO ONLINE COURSES

from world-renowned faculty

WHO is IHI?

The Institute for Healthcare Improvement (IHI), an independent not-for-profit organization based in Cambridge, Massachusetts, is a leading innovator, convener, partner, and driver of results in health and health care improvement worldwide.



WHAT is Open School?

The IHI Open School gives us access to online courses created by world-renowned faculty in **improvement capability, patient safety, triple aim for populations, person- and family-centered care, and leadership.**

30+

Courses available for
**Continuing Education
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OUR KEY CONTACT

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course catalog.

COURSE CATALOG

Improvement Capability

- QI 101:** Introduction to Health Care Improvement*
- QI 102:** How to Improve with the Model for Improvement*
- QI 103:** Testing and Measuring Changes with PDSA Cycles*
- QI 104:** Interpreting Data: Run Charts, Control Charts, and other Measurement Tools*
- QI 105:** Leading Quality Improvement*
- QI 201:** Planning for Spread: From Local Improvements to System-Wide Change
- QI 202:** Addressing Small Problems to Build Safer, More Reliable Systems
- QI 301:** Guide to the IHI Open School Quality Improvement Practicum

Patient Safety

- PS 101:** Introduction to Patient Safety*
- PS 102:** From Error to Harm*
- PS 103:** Human Factors and Safety*
- PS 104:** Teamwork and Communication*
- PS 105:** Responding to Adverse Events*
- PS 201:** Root Cause Analyses and Actions
- PS 202:** Achieving Total Systems Safety
- PS 203:** Pursuing Professional Accountability and a Just Culture
- PSx1:** Partnering to Heal: Teaming Up Against Healthcare-Associated Infections
- PSx2:** Preventing Pressure Ulcers

Leadership

- L 101:** Introduction to Health Care Leadership

Person- and Family-Centered Care

- PFC 101:** Introduction to Person- and Family-Centered Care*
- PFC 102:** Key Dimensions of Patient- and Family-Centered Care
- PFC 201:** A Guide to Shadowing: Seeing Care through the Eyes of Patients and Families
- PFC 202:** Having the Conversation: Basic Skills for Conversations about End-of-Life Care

Triple Aim for Populations

- TA 101:** Introduction to the Triple Aim for Populations*
- TA 102:** Improving Health Equity
- TA 103:** Increasing Value and Reducing Waste at the Point of Care

Graduate Medical Education

- GME 201:** Why Engage Trainees in Quality and Safety?
- GME 202:** A Guide to the Clinical Learning Environment Review (CLER) Program
- GME 203:** The Faculty Role: Understanding & Modeling Fundamentals of Quality & Safety
- GME 204:** The Role of Didactic Learning in Quality Improvement
- GME 205:** A Roadmap for Facilitating Experiential Learning in Quality Improvement
- GME 206:** Aligning Graduate Medical Education with Organizational Quality & Safety Goals
- GME 207:** Faculty Advisor Guide to the IHI Open School Quality Improvement Practicum

*These courses are required for the **IHI Open School Basic Certificate in Quality & Safety**.

The IHI Open School offers a certificate of completion for learners who want formal recognition for their participation. Earning a certificate boosts your own skills — and proves to employers that you're serious about changing the system for the better.

Courses are free for students and residents.