Health Innovation for All  
June 9 – 11, 2017  
Vancouver, BC & Toronto, ON

The Institute for Healthcare Improvement’s Canadian Chapter Network (ICCN) brought together over 400 students and professionals across our two conference locations (Vancouver and Toronto), in a weekend that served as a catalyst to many students who are just beginning their journeys in healthcare quality improvement.

To recap some of the highlights and wonderful learning moments a short summary is provided below.

**Friday June 9th, 2017: a 1-day IHI Back to Basics Quick Course in Vancouver**  
This full day workshop brought together **140 students and professionals** to engage in activities and learning related to the basics of the model for improvement. Drs. Kedar Mate and Andrew Carson-Stevens led the charge, drawing on the attendee’s energy and enthusiasm. We believe the interactions and discussions with the IHI Head Office Staff truly strengthened the relationship between quality improvement advocates (be it newcomers or the seasoned expert) across BC, and will help facilitate dissemination of the excitement and student interest around quality improvement education.

**Saturday June 10th, 2017: a 1-day Conference in Vancouver and Toronto**  
This event brought together **170 healthcare students and professionals** at the UBC Nest. The day kicked off with Keynotes by Dr. Kedar Mate, Chief Innovation and Education Officer from the IHI and Dr. Granger Avery, President of the Canadian Medical Association. Dr. Mate spoke passionately about the need for students to engage in quality improvement education early in their training and career, and the impact they have on accelerating the pace of change. This was followed by Dr. Avery’s presentation that added Canadian context and vision to our conversation, setting the stage for our subsequent workshops. Both presentations were live streamed to our sister-site in Toronto (with over 150 attendees) and through IHI UBC’s social media, with a recording also made available online for those who could not attend in person. This effectively enhanced accessibility, ensuring these important messages were disseminated to our broad network of change agents.

Throughout the day, Vancouver-based participants attended their choice of three interactive workshops focused on skill development and interactive programming in technology, health care systems innovation, and interprofessional collaboration. A conference program is provided to showcase the thought-provoking workshops that attendees could choose from. Where ever possible, we were delighted to have students co-present with faculty or content experts to further our aim of showcasing the innovative work students are already engaged in. The impact of students was reiterated in subsequent conversations, including our panel discussion around healthcare education entitled "The Innovation Pipeline: Training the Next Generation of Leaders".

Afternoon keynotes continued to push our attendees to raise their own expectations of what healthcare delivery can and will look like in the future. We were delighted to feature the
pioneering work in telemedicine of Dr. John Pawlovich through a videoconferenced presentation from Whistler, BC. We ended with Carolyn Canfield, a citizen-advocate from the Patient Voices Network. In sharing her vision for the future of healthcare and the impact healthcare trainees had on her own medical experience she left us all with an important call to action, to focus on including the patient whenever and where ever possible.

Saturday concluded with a storyboard reception where 18 posters were on display. These featured quality improvement projects from students across BC and the accomplishments of Open School Chapters from across Canada. The day was a resounding success, and in staying true to the core values of the IHI, it was time to celebrate our group’s accomplishments. IHI UBC and its Executive Alumni gathered for a “Chapter Birthday” to acknowledge the growth of our network and the many successes we’ve experienced over the past 5 years.

**Sunday June 11th, 2017:** a 1-day Chapter Leader Summit in Vancouver

This event is focused on development of leadership capacity and relationships in the IHI Open School Canadian Chapter Leader Network, **uniting 22 Chapter Leaders from across the country.**

The day was spent exploring health systems and leadership with Dr. Granger Avery and Dr. Dan Horvat. Together students shared their vision and values as a part of IHI’s community, and offered insight into the accomplishments and current barriers faced by their respective chapters. In doing so, we co-created a two year national strategic plan and even created a new IHI Open School Chapter (at the University of Northern British Columbia!) in the process. Each Chapter Leader left the weekend full of new ideas that they will share with the members of their respective IHI Open School Chapters. While we will continue to our online monthly meetings, our network is undoubtedly stronger as a result of this shared experience and opportunity for in-person discussion and team building.

We have provided a few photos from the event below, for more highlights and photos please follow us online at iccnconference.ca as we continue to share the experience with our members.

*Photo Credit: Cody J. Briggs Photography (@codeu on Instagram)*
In summary, the event(s) were a tremendous success, and know that our participants will go on to contribute positively to the overall culture change, and stand as advocates of equity as they enter the workforce.

We are excited for the next opportunity to meet new members of our ever growing IHI Open School community!

Sincerely,

Jenna and Andrea

*Photo Credit: Cody J. Briggs Photography (@codeu on Instagram)*

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