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**IHI SUMMIT CONVENES HEALTH IMPROVERS, HEALTH CARE PROFESSIONALS, AND  
COMMUNITY CHANGE AGENTS IN ORLANDO**

*In the midst of challenging times for health care, three-day gathering focuses on necessary innovations in primary care and the need to deepen connections with community resources to support the wellbeing of all patients*

**Cambridge, MA, and Orlando, FL – April 21, 2017** – The [Institute for Healthcare Improvement](#) (IHI), a leader in health and health care improvement worldwide, kicked off its [18<sup>th</sup> Annual Summit on Improving Patient Care in the Office Practice & the Community](#), April 20-22 in Orlando, Florida. Against the backdrop of ongoing uncertainty in the US health care sector, hundreds of motivated health improvers, health care professionals, and community change agents are gathered at this year's [#IHISummit](#) to take stock of progress with new, more integrated patient care models and to co-create solutions to new challenges.

To open the Summit, **Kavita Patel**, MD, MS, a Nonresident Senior Fellow at the Brookings Institution and a co-founder of Tuple Health, addressed the pressures a new political environment is putting on health care reform at the federal and state levels, as well as the transformative initiatives health and health care leaders are engaged in across the country. She was joined onstage by **Trissa Torres**, MD, IHI Chief Operations and North America Programs Officer, who offered practical advice to attendees who are experiencing daily demands related to their organizations' standings and stability in the marketplace while never wavering in their commitments to patients.

Torres commented, "There are so many things coming at all of us from so many different directions – requirements for performance, requirements for reporting – it can feel overwhelming. As we face this, let's focus our practice efforts and our energy in order to make some choices. Start by thinking about who are the patients we serve, and what matters most to those patients? It will help us have the most impact, and also help us reconnect to our sense of purpose."

Additional speakers at this year's Summit include **Erika Bliss**, MD, Founder and CEO of Qliance, a membership-based primary care company operating throughout the Puget Sound region, and **Maureen Bisognano**, President Emerita and Senior Fellow, IHI.

Dozens of Summit sessions, including half-day minicourses, extended learning labs, and general conference workshops, will offer primary care practices, multispecialty clinics, academic practices, government agencies, community health centers, and home health agencies the best and most innovative improvements for application across diverse care settings and communities, on topics such as:

- Models to advance equity and the Triple Aim
- Whole system transformation in the primary care setting
- Addressing the opioid crisis in ambulatory care
- New care models for patients with complex needs

- Reaching outside practice walls to improve health
- Reducing health care worker burnout and increasing joy in work
- Using a medical home model, process improvement, and technology to reduce readmissions

Follow the Twitter hashtag [#IHISummit](#) for up-to-the-minute developments and commentary.

For press credentials, event photos/video footage, or additional information, contact:  
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### **About the Institute for Healthcare Improvement**

IHI is a leader in health and health care improvement worldwide. For more than 25 years, IHI has partnered with visionaries, leaders, and front-line practitioners around the globe to spark bold, inventive ways to improve the health of individuals and populations. Recognized as an innovator, convener, trustworthy partner, and driver of results, IHI is the first place to turn for expertise, help, and encouragement for anyone, anywhere who wants to change health and health care profoundly for the better. Learn more at [ihi.org](http://ihi.org).

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