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MEDIA ADVISORY

JOIN IHI FOR ANNUAL CONFERENCE ON IMPROVING HEALTH AND HEALTH CARE

- WHO:** The [Institute for Healthcare Improvement](#), newly merged with the National Patient Safety Foundation (NPSF), and thousands of physicians, nurses, quality leaders, administrators, front-line staff, researchers, public health and community leaders, quality and safety professionals, patients and patient advocates, and students sharing new approaches to improving the health and health care of patients and communities
- WHAT:** The 2017 National Forum on Quality Improvement in Health Care
- WHEN:** Sunday, December 10 – Wednesday, December 13, 2017
Click [here](#) for the event agenda
- WHERE:** Orlando World Center Marriott Resort & Convention Center
8701 World Center Drive, Orlando, Florida
- WEB SITE:** To learn more, visit: www.IHI.org/Forum
- RSVP:** For press credentials or additional media information, contact Joanna Clark at CXO Communication, joanna@cxocommunication.com
- TWITTER:** HANDLE: [@TheIHI](#)
HASHTAG: #IHIForum

THIS YEAR'S FORUM

Against a backdrop of ongoing uncertainty about federal policies and financing that have enabled millions of Americans to access health care, quality improvement leaders from across the country continue to develop new and better ways to deliver patient care and to integrate these efforts with the health needs of communities. It's a broadening of scope and vision that is breaking down barriers between hospitals and home, hospitals and long-term care, and hospitals and community-based initiatives focused on issues such as maternal and infant health, opioid addiction, and behavioral health. Exemplar models and programs increasingly share the common aims of improved health equity, joy in work, and systems of safety. The successes, roadblocks, and lessons learned from these efforts, and many more, will be on display at IHI's National Forum on Quality Improvement in Health Care, where thousands convene to learn and then take back to their organizations evidence-based solutions to some of the biggest challenges facing health and health care today.

CONFERENCE HIGHLIGHTS

- **Five keynote presentations:** Hear from **Derek Feeley**, President and CEO, IHI, in a joint presentation with **Rana Awdish**, MD, Director, Pulmonary Hypertension Program, and Critical Care Physician, Henry Ford Hospital, and **Tiffany Christensen**, Director, Patient Experience Co-Design, North Carolina Quality Center; **Donald M. Berwick**, MD, MPP, FRCP, President Emeritus and Senior Fellow, IHI, and former Administrator of the Centers for Medicare & Medicaid Services; **Jenny Lim**, CEO, CHO (Chief Happiness Officer), Delivering Happiness; **General Stanley McChrystal**, former Commander, US and International Forces in Afghanistan, Co-Founder, the McChrystal Group, and best-selling author; **Steve Spear**, DBA, MS, Principal, The High Velocity Edge, and Senior Lecturer at MIT's Sloan School of Management and School of Engineering; and **Bryan Stevenson**, author of *Just Mercy*, visionary legal thinker and social justice advocate, Founder, Equal Justice Initiative. *For more on the speakers and presentations, click [here](#).*
- **Health and health care leaders, patient advocates, students, and others:** Expand your network of expert sources. Meet with leaders from IHI and around the world to discuss new quality and safety efforts underway today, and the key improvement priorities leading hospitals, health systems, community health organizations, and allied professionals into 2018.
- **More than 150 unique sessions and a record [10 tracks](#) to help you choose a particular area of interest:** Learn from exemplars and improvement advisors who will demonstrate how organizations can engage patients and staff in co-designing care to create better experiences and enhance value; use quality improvement to address equity gaps across a community, health plan, and health system to ensure all segments of a population can achieve full health potential; reduce staff burnout with innovative methods that build joy in work and reinforce commitment to quality care; partner inside and outside of health care to address pressing community challenges from the opioid crisis to mental health care access; build transparent, data-driven systems and processes to drive improved patient care consistent with the Triple Aim. *Browse sessions [here](#).*
- **Hundreds of quality improvement storyboards:** Review the leading quality and patient safety initiatives of 2017 from around the world to learn what worked, what didn't, and how organizations plan to tackle the next set of complexities and challenges waiting for them back home.
- **Exhibit hall:** Check out the more than 100 companies showcasing products and services that assist health care professionals in improving the quality and safety of patient care.

A Sample of Sessions:

- Achieving Equity Through Organizational Change
- Hospital Flow: Right Care, Right Place, Right Time
- 10,000 People Turn 65 Every Day: Is Your Health System Age Friendly?
- Running Successful Collaboratives Around the Globe
- Practical Tools for Managing Improvement Projects
- Restoring Joy and Preventing Burnout
- Safety Culture 2.0: Upgrading Our Tools
- When Families Design Care
- Measures That Matter: Simplifying Clinical Quality
- Innovative Models of Care to Achieve the Triple Aim
- Balancing Diagnosis Error and Conservative Care

- Creating a Person-Centered Transgender Care Program
- Care Transition Strategies to Reduce Readmissions
- How Community Partnerships Cut Emergency Department Use by 33 Percent
- Radical System Redesign: Advanced Team-Based Care
- Protecting Our Own: Frontline Violence Prevention

About the Institute for Healthcare Improvement (IHI)

IHI is a leader in health and health care improvement worldwide. For more than 25 years, IHI has partnered with visionaries, leaders, and frontline practitioners around the globe to spark bold, inventive ways to improve the health of individuals and populations. Recognized as an innovator, convener, trustworthy partner, and driver of results, IHI is the first place to turn for expertise, help, and encouragement for anyone, anywhere who wants to change health and health care profoundly for the better. Learn more at ihi.org.

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