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IHI'S IMPACT NETWORK, CREATED TO IMPROVE HEALTH CARE QUALITY, GROWS IN ONE YEAR TO INCLUDE OVER 100 HEALTH CARE INSTITUTIONS

BOSTON, MA – May 28, 2003 - The Institute for Healthcare Improvement (IHI) today announced that IMPACT, its international network to improve the quality of health care, has grown in its first year to include 108 member organizations. The network was launched last May with 58 founding members and has grown by 86 percent since then. IMPACT now has members in 34 states in the United States, in two provinces in Canada, and in the United Kingdom. (See list of new, as well as original, members below.)

“We simply must improve the quality of the health care we provide,” said IHI president and CEO Donald M. Berwick, MD, MPP. “Our patients deserve nothing less, and many health care organizations join us in believing that the status quo is unacceptable. The astonishing growth of IMPACT in just one year demonstrates that commitment. It is easier to improve together than alone. With this kind of growth, we are confident that IMPACT’s international potential to improve health care is limitless.”

IMPACT is a network of health care organizations – including some of the finest hospitals and medical practices in the world – that are joined together under IHI’s leadership to create a community of service providers taking action to significantly improving patient care. IMPACT focuses on building collaboratives among health care institutions to address five critical areas:

- Patient Safety – ensuring that patients are as safe in health care facilities as they are in their own homes;
- Office Practice and Outpatient Settings – building efficient, proactive, patient-centered care systems for primary care, specialty practices and ambulatory settings;
- Flow Through Acute Care Settings – reducing waiting times, redundancy and waste throughout the hospital system;
- Intensive Care Settings – improving care for patients in critical care units while reducing costs;
- Workforce Development – ensuring a vibrant, motivated, and skilled workforce.

Each of the IMPACT member organizations has committed to making breakthrough improvements in one or more of these areas during the next two years.

“We are very eager to see the rapid progress that can occur with this landmark number of members,” said Maulik Joshi, Dr. P.H., Executive Director of IMPACT. “The sharing of information and techniques across health care organizations is truly inspiring.”

Enrollment in IMPACT is open to health care organizations worldwide. For more information on IMPACT, visit www.ihi.org or email impact@ihi.org.
The Institute for Healthcare Improvement (IHI) is a not-for-profit organization leading the improvement of health care throughout the world. Founded in 1991 and based in Boston, MA, IHI is a catalyst for change, cultivating innovative concepts for improving patient care and implementing programs for putting those ideas into action. Thousands of health care providers, including many of the finest hospitals in the world, participate in IHI’s groundbreaking work.

IMPACT Member Organizations
(New members, since October 2002, are in bold.)

**United States**
Alabama
- Children’s Hospital of Alabama, Birmingham
- **East Alabama Medical Center, Opelika**

Alaska
- Native Medical Center, Anchorage
- **Providence Alaska Medical Center, Anchorage**

Arizona
- **Chinle Comprehensive Health Care Facility, Chinle**
- **Phoenix Indian Medical Center, Phoenix**

California
- California Cancer Center at Woodward Park, Fresno
- Cedars-Sinai Health System, Los Angeles
- Dominican Hospital, Santa Cruz
- Naval Hospital, Camp Pendleton
- Naval Medical Center, San Diego
- St. Joseph Hospital, Orange
- Stanford Hospital and Clinics, Stanford

Colorado
- Centura Health (Catholic Health Initiative), Denver
- **Exempla Saint Joseph Hospital, Denver**

Delaware
- **Christiana Care Health System, Wilmington**

DC
- Navy Bureau of Medicine & Surgery, Washington

Florida
- **Baptist Hospital, Inc., Pensacola**
- Bon Secours - Venice Hospital, Venice
- Lee Memorial Health System, Fort Myers
- Naval Hospital, Pensacola
- Tallahassee Memorial HealthCare, Tallahassee

Georgia
- **Emory Healthcare, Atlanta**

Illinois
- Alexian Brothers Medical Center, Elk Grove Village
- Children’s Memorial Hospital, Chicago
- Naval Hospital, Great Lakes
- Northwestern Memorial Hospital, Chicago
- **St. Alexius Medical Center, Hoffman Estates**
- St. Anthony Medical Center (OSF Healthcare System), Rockford
- St. Francis Medical Center (OSF Healthcare System), Peoria

Indiana
- Community Health Network, Indianapolis

Iowa
- Covenant Medical Center, Waterloo
- **Family Medical Clinic – Iowa Academy of Family Physicians, Onawa**
- Iowa Health System, Des Moines
- Mercy Medical Center (Catholic Health Initiative), Des Moines
- **Sioux Valley Clinic – Canton Family Physicians, Canton**

Kansas
- University of Kansas Hospital, Kansas City

Kentucky
- Owensboro Mercy Health System, Owensboro
- St. Joseph Hospital, Lexington
Maryland
Johns Hopkins Hospital, Baltimore
National Naval Medical Center, Bethesda

Massachusetts
Caritas Norwood Hospital, Norwood
Cambridge Health Alliance, Cambridge
Dana-Farber Cancer Institute, Boston
Holyoke Hospital, Holyoke
Harvard University Health Services, Cambridge
University of Massachusetts Memorial Health Care, Worcester

Michigan
Bronson Methodist Hospital, Kalamazoo
Grand Rapids Community – Metropolitan Hospital, Grand Rapids
Grand Rapids Community – Spectrum Health, Grand Rapids
Henry Ford Health System, Detroit
Munson Medical Center, Traverse City

Minnesota
Mercy & Unity Hospitals, Coon Rapids
Ridgeview Medical Center, Waconia

Missouri
Missouri Baptist Medical Center, St. Louis
St. John’s Mercy Health Care, St. Louis
St. John’s Regional Health Center, Springfield

Nebraska
Alegent Health Immanuel Medical Center, Omaha
Good Samaritan Health Systems (Catholic Health Initiative), Kearney
Nebraska Methodist Hospital, Omaha

Nevada
Saint Mary’s Health Network, Reno

New Hampshire
Wentworth-Douglass Hospital, Dover

New Jersey
AtlantiCare Health System, Egg Harbor Township
Robert Wood Johnson University Hospital, Hamilton
Saint Barnabas Medical Center, Livingston

New Mexico
Presbyterian Healthcare Services, Albuquerque

New York
North Brooklyn Health Network, Brooklyn
Queens Health Network/Elmhurst Hospital Center and Queens Hospital Center, New York,
St. Francis Hospital, Roslyn
Strong Health, Rochester

Ohio
Good Samaritan Hospital, Dayton
Miami Valley Hospital, Dayton

Pennsylvania
Butler Health System,
Children’s Hospital of Philadelphia, Philadelphia
Children’s Hospital of Pittsburgh, Pittsburgh
Geisinger Health System, Danville
Penn State Milton S. Hershey Medical Center, Hershey
WellSpan Health, York

South Carolina
CareSouth Carolina, Inc., Hartsville
McLeod Regional Medical Center, Florence

Tennessee
Baptist Memorial Healthcare Corporation, Memphis
Memorial Hospital (Catholic Health Initiative), Chattanooga
University Medical Center Coordinating Council, Memphis

Texas
Baylor Health Care System, Dallas/Fort Worth
MD Anderson Cancer Center, Houston
Memorial Hermann Hospital and Memorial Hermann Children’s
Hospital, Houston
University of Texas Medical Branch, Galveston

Utah
University of Utah Hospitals and Clinics, Salt Lake City

Vermont
Fletcher Allen Health Care, Burlington

Virginia
Bon Secours Health System, Richmond
Sentara Hospitals, Norfolk

Washington
Olympic Medical Center, Port Angeles
Puget Sound Neighborhood Health Centers, Seattle
The Everett Clinic, Everett

Virginia Mason Medical Center, Seattle

West Virginia
Camden-Clark Memorial Hospital, Parkersburg
Charleston Area Medical Center, Charleston

Wisconsin
Affinity Health System, Menasha
American Society for Quality, Milwaukee
Bellin Health System, Green Bay
Columbia St. Mary’s, Milwaukee
Luther Midelfort – Mayo Health System, Eau Claire
St. Joseph’s Community Hospital of West Bend, West Bend
ThedaCare, Appleton

Canada
Alberta
Calgary Health Region, Calgary

British Columbia
Vancouver Island Health Authority, Victoria

United Kingdom
East Lancashire Health & Social Care Community, Blackburn

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