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## IHI SUMMIT BRINGS TOGETHER HEALTH IMPROVERS, HEALTH CARE PROFESSIONALS, AND COMMUNITY CHANGE AGENTS IN ORLANDO

Three-day gathering highlights the importance of workforce wellbeing and the need for health care systems to form partnerships to improve the overall health of communities

Cambridge, MA & Orlando, FL – March 21, 2016 – The Institute for Healthcare Improvement (IHI), a leading innovator in health and health care improvement worldwide, has kicked off its 17th Annual Summit on Improving Patient Care in the Office Practice & the Community, March 20-22 in Orlando, Florida. More than 800 health improvers, health care professionals, and community change agents are gathered to reenergize one another and to focus on new ways to improve care delivery and coordination wherever patients interact with the health care system and receive support, including in the community. The US health care system is expected to deliver higher quality and greater value than ever before. In the midst of this challenging time, this year's #IHISummit pays particular attention to the pressures felt by the workforce, often manifested in high rates of burnout among health professionals.

To open the Summit, IHI President and CEO, Derek Feeley and IHI Senior Vice President, Trissa Torres, MD, asked the assembled attendees, "What brings you joy in work?" In the wake of recent data from the Lucian Leape Institute revealing that 70% of health professionals know at least one doctor who left his/her practice due to poor morale, and that 37% of newly licensed registered nurses are thinking of leaving their job, cultivating joy has never been more critical.

"Collectively, we have a big job to do now. We must lead through a tumultuous time of change, we must obtain better outcomes for individuals and for whole populations, and finally, we must tackle and eliminate health inequities," remarked Dr. Torres during the opening keynote. "To get there, we will need



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Torres address more than 800 health improvers, health care professionals,
and community change agents at the Institute for Healthcare
Improvement's 17th Annual Summit on Improving Patient Care in the
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to harness all of our energy – and I believe we can harness that energy by bringing joy to our workplaces. Ultimately, it may be less about our skills, expertise, and technology and more about how we work together and also how we support one another as we learn to care for patients more collaboratively and effectively."

"The challenges we face to create health and improve health care are complex, but shared. 2016 is the year for clinical leaders and improvers to collaborate with one another, in consultation with patients and families, to lead change from the inside out. By working to redesign the system in partnership with our peers, communities, employers, and payers, we start to move the needle toward a better, more effective system that cares for the individual and for the population," said Mr. Feeley.

Additional speakers at this year's Summit include Christine Sinsky, MD, Vice President, Professional Satisfaction, American Medical Association, and a board-certified internist who also practices at Medical Associates Clinic and Health Plans in Dubuque, Iowa; Rishi Manchanda, MD, MPH, Founder of HealthBegins, an organization that provides training, clinic redesign, and technology to transform health care and the upstream causes of disease; and Vice Admiral (VADM) Vivek H. Murthy, MD, MBA, US Surgeon General.

Dozens of Summit sessions, including half-day minicourses, extended learning labs, and general conference workshops will offer primary care practices, multispecialty clinics, academic practices, government agencies, community health centers, and home health agencies, as well as health plans and insurers the best and most innovative improvements for application across diverse care settings and communities, on topics such as:

- Population management to achieve Triple Aim results
- New care models for patients with complex needs
- Whole system transformation in the primary care setting
- The role of specialists in community health
- Reducing health care worker burnout and increasing joy in work
- Behavioral health innovations to reduce readmissions

Follow the Twitter hashtag #IHISummit for the up-to-the-minute developments and commentary.

For press credentials, event photos/video footage, or additional information, contact: Joanna Clark, joanna@cxocommunication.com.

## **About the Institute for Healthcare Improvement**

IHI is a leading innovator in health and health care improvement worldwide. For more than 25 years, we have partnered with visionaries, leaders, and front-line practitioners around the globe to spark bold, inventive ways to improve the health of individuals and populations. Recognized as an innovator, convener, trustworthy partner, and driver of results, we are the first place to turn for expertise, help, and encouragement for anyone, anywhere who wants to change health and health care profoundly for the better. To advance our mission, IHI's work is focused in five key areas: Improvement Capability; Person- and Family-Centered Care; Patient Safety; Quality, Cost, and Value; and Triple Aim for Populations. Learn more at <a href="mailto:ihi.org">ihi.org</a>.

Mark your calendars for the 2017 Summit, taking place April 9-11, 2017 in Orlando.

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