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56 HEALTH CARE ORGANIZATIONS IN 28 STATES JOIN THE INSTITUTE FOR HEALTHCARE IMPROVEMENT IN A NEW NETWORK TO IMPROVE HEALTH CARE QUALITY

BOSTON, MA – June 6, 2002 – The Institute for Healthcare Improvement (IHI) today announced the launch of IMPACT, a new national network to improve the way health care is delivered. Fifty-six health care organizations in 28 states in the United States and two provinces in Canada have already joined IMPACT as Charter Members. (See list below.)

IMPACT is a network of health care organizations – including some of the finest hospitals in the world – that are joining together to create a community of service providers committed to significantly improving patient care. IMPACT member organizations will work in five critical areas:

- Patient Safety – ensuring that patients are as safe in their facilities as they are in their own homes
- Office Practice and Outpatient Settings – building efficient, proactive, patient-centered care systems for primary care, specialty practices and ambulatory settings
- Flow Through the Hospital – reducing waiting times, redundancy and waste throughout the hospital system
- Intensive Care Settings – improving care for patients in critical care units while reducing costs
- Workforce Development – ensuring a vibrant, motivated, and skilled workforce

Each of the IMPACT member organizations has committed to making breakthrough improvements in one or more of these areas during the next two years.

“It is hard to improve alone,” said IHI president and CEO Donald M. Berwick, MD, MPP. “That’s why we created IMPACT, a community of improvers who will learn and act together across organizations, disciplines, and even nations. Together, they will accelerate learning, cut the risks and costs of innovation, celebrate successes, and support each other to transform patient care.”

“What distinguishes IMPACT is that it will tackle both leadership and front-line improvement topics across the entire organization,” said Maulik Joshi, Dr. P.H., IHI’s director of the new

network. “With the expertise and guidance of IHI’s faculty, IMPACT will provide a potent framework for taking action and achieving breakthrough improvements.”

Enrollment in IMPACT is now open to health care organizations worldwide. Collaboration and making a significant commitment to dramatically improving patient outcomes are the cornerstones of IMPACT membership.

For more information on IMPACT, contact IHI at (888) 320-6937, visit www.ihl.org or email impact@ihl.org.

Founded in 1991, the Institute for Healthcare Improvement (IHI) is an independent, non-profit organization based in Boston, MA. IHI is dedicated to improving the quality of health care systems through education, research and demonstration projects and by fostering collaboration among organizations and their leaders. IHI projects extend throughout the U.S. and around the world.

IMPACT Member Organizations (Alphabetical by State or Province)

United States

Alabama	Children’s Hospital of Alabama, Birmingham
California	Cedars-Sinai Health System, Los Angeles Naval Hospital Camp Pendleton, Camp Pendleton St. Joseph Hospital, Orange Stanford Hospital and Clinics, Stanford
Florida	Bon Secours - Venice Hospital, Venice Lee Memorial Health System, Fort Myers Naval Hospital Pensacola, Pensacola Tallahassee Memorial HealthCare, Tallahassee
Illinois	Alexian Brothers Medical Center, Elk Grove Village Children’s Memorial Hospital, Chicago Naval Hospital Great Lakes, Great Lakes Northwestern Memorial Hospital, Chicago OSF Healthcare System / St. Anthony Medical Center, Rockford OSF Healthcare System / St. Francis Medical Center, Peoria
Indiana	Community Health Network, Indianapolis
Iowa	Covenant Medical Center, Waterloo Iowa Health System, Des Moines
Kansas	University of Kansas Hospital, Kansas City
Kentucky	Owensboro Mercy Health System, Owensboro St. Joseph Hospital, Lexington
Maryland	Johns Hopkins Hospital, Baltimore
Massachusetts	Cambridge Health Alliance, Cambridge Dana-Farber Cancer Institute, Boston

Michigan	Holyoke Hospital, Holyoke Henry Ford Health System, Detroit Munson Medical Center, Traverse City
Minnesota	Ridgeview Medical Center, Waconia
Missouri	Missouri Baptist Medical Center, St. Louis St. John's Mercy Health Care, St. Louis St. John's Regional Health Center, Springfield
Nebraska	Nebraska Methodist Hospital, Omaha
New Hampshire	Wentworth-Douglass Hospital, Dover
New Jersey	AtlantiCare Health System, Egg Harbor Township
New York	Queens Health Network/ Elmhurst Hospital Center and Queens Hospital Center, New York Strong Health, Rochester
Ohio	Miami Valley Hospital, Dayton
Pennsylvania	WellSpan Health, York
South Carolina	CareSouth Carolina, Inc., Hartsville McLeod Regional Medical Center, Florence
Tennessee	University Medical Center Coordinating Council, Memphis
Texas	Baylor Health Care System, Dallas/Fort Worth MD Anderson Cancer Center, Houston Memorial Hermann Hospital and Memorial Hermann Children's Hospital, Houston
Utah	University of Utah Hospitals and Clinics, Salt Lake City
Vermont	Fletcher Allen Health Care, Burlington
Virginia	Sentara Hampton General Hospital/Careplex, Hampton Sentara Hospitals, Norfolk
Washington	Olympic Medical Center, Port Angeles Puget Sound Neighborhood Health Centers, Seattle The Everett Clinic, Everett
West Virginia	Charleston Area Medical Center, Charleston
Wisconsin	Bellin Health System, Green Bay Luther Midelfort – Mayo Health System, Eau Claire St. Joseph's Community Hospital of West Bend, West Bend ThedaCare, Appleton
Canada	
Alberta	Calgary Health Region, Calgary
British Columbia	Vancouver Island Health Authority, Victoria

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