56 HEALTH CARE ORGANIZATIONS IN 28 STATES JOIN THE INSTITUTE FOR HEALTHCARE IMPROVEMENT IN A NEW NETWORK TO IMPROVE HEALTH CARE QUALITY

BOSTON, MA – June 6, 2002 – The Institute for Healthcare Improvement (IHI) today announced the launch of IMPACT, a new national network to improve the way health care is delivered. Fifty-six health care organizations in 28 states in the United States and two provinces in Canada have already joined IMPACT as Charter Members. (See list below.)

IMPACT is a network of health care organizations – including some of the finest hospitals in the world – that are joining together to create a community of service providers committed to significantly improving patient care. IMPACT member organizations will work in five critical areas:

- Patient Safety – ensuring that patients are as safe in their facilities as they are in their own homes
- Office Practice and Outpatient Settings – building efficient, proactive, patient-centered care systems for primary care, specialty practices and ambulatory settings
- Flow Through the Hospital – reducing waiting times, redundancy and waste throughout the hospital system
- Intensive Care Settings – improving care for patients in critical care units while reducing costs
- Workforce Development – ensuring a vibrant, motivated, and skilled workforce

Each of the IMPACT member organizations has committed to making breakthrough improvements in one or more of these areas during the next two years.

“It is hard to improve alone,” said IHI president and CEO Donald M. Berwick, MD, MPP. “That’s why we created IMPACT, a community of improvers who will learn and act together across organizations, disciplines, and even nations. Together, they will accelerate learning, cut the risks and costs of innovation, celebrate successes, and support each other to transform patient care.”

“What distinguishes IMPACT is that it will tackle both leadership and front-line improvement topics across the entire organization,” said Maulik Joshi, Dr. P.H., IHI’s director of the new
network. “With the expertise and guidance of IHI’s faculty, IMPACT will provide a potent framework for taking action and achieving breakthrough improvements.”

Enrollment in IMPACT is now open to health care organizations worldwide. Collaboration and making a significant commitment to dramatically improving patient outcomes are the cornerstones of IMPACT membership.

For more information on IMPACT, contact IHI at (888) 320-6937, visit www.ihi.org or email impact@ihi.org.

*Founded in 1991, the Institute for Healthcare Improvement (IHI) is an independent, non-profit organization based in Boston, MA. IHI is dedicated to improving the quality of health care systems through education, research and demonstration projects and by fostering collaboration among organizations and their leaders. IHI projects extend throughout the U.S. and around the world.*

**IMPACT Member Organizations**  
(Alphabetical by State or Province)

**United States**

- **Alabama**  
  Children’s Hospital of Alabama, Birmingham
- **California**  
  Cedars-Sinai Health System, Los Angeles  
  Naval Hospital Camp Pendleton, Camp Pendleton  
  St. Joseph Hospital, Orange  
  Stanford Hospital and Clinics, Stanford
- **Florida**  
  Bon Secours - Venice Hospital, Venice  
  Lee Memorial Health System, Fort Myers  
  Naval Hospital Pensacola, Pensacola  
  Tallahassee Memorial HealthCare, Tallahassee
- **Illinois**  
  Alexian Brothers Medical Center, Elk Grove Village  
  Children’s Memorial Hospital, Chicago  
  Naval Hospital Great Lakes, Great Lakes  
  Northwestern Memorial Hospital, Chicago  
  OSF Healthcare System / St. Anthony Medical Center, Rockford  
  OSF Healthcare System / St. Francis Medical Center, Peoria
- **Indiana**  
  Community Health Network, Indianapolis
- **Iowa**  
  Covenant Medical Center, Waterloo  
  Iowa Health System, Des Moines
- **Kansas**  
  University of Kansas Hospital, Kansas City
- **Kentucky**  
  Owensboro Mercy Health System, Owensboro  
  St. Joseph Hospital, Lexington
- **Maryland**  
  Johns Hopkins Hospital, Baltimore
- **Massachusetts**  
  Cambridge Health Alliance, Cambridge  
  Dana-Farber Cancer Institute, Boston
Holyoke Hospital, Holyoke
Michigan
Henry Ford Health System, Detroit
Munson Medical Center, Traverse City
Minnesota
Ridgeview Medical Center, Waconia
Missouri
Missouri Baptist Medical Center, St. Louis
St. John’s Mercy Health Care, St. Louis
St. John’s Regional Health Center, Springfield
Nebraska
Nebraska Methodist Hospital, Omaha
New Hampshire
Wentworth-Douglass Hospital, Dover
New Jersey
AtlantiCare Health System, Egg Harbor Township
New York
Queens Health Network/ Elmhurst Hospital Center and Queens Hospital Center, New York
Strong Health, Rochester
Ohio
Miami Valley Hospital, Dayton
Pennsylvania
WellSpan Health, York
South Carolina
CareSouth Carolina, Inc., Hartsville
McLeod Regional Medical Center, Florence
Tennessee
University Medical Center Coordinating Council, Memphis
Texas
Baylor Health Care System, Dallas/Fort Worth
MD Anderson Cancer Center, Houston
Memorial Hermann Hospital and Memorial Hermann Children’s Hospital, Houston
Utah
University of Utah Hospitals and Clinics, Salt Lake City
Vermont
Fletcher Allen Health Care, Burlington
Virginia
Sentara Hampton General Hospital/Careplex, Hampton
Sentara Hospitals, Norfolk
Washington
Olympic Medical Center, Port Angeles
Puget Sound Neighborhood Health Centers, Seattle
The Everett Clinic, Everett
West Virginia
Charleston Area Medical Center, Charleston
Wisconsin
Bellin Health System, Green Bay
Luther Midelfort – Mayo Health System, Eau Claire
St. Joseph’s Community Hospital of West Bend, West Bend
ThedaCare, Appleton

Canada
Alberta
Calgary Health Region, Calgary
British Columbia
Vancouver Island Health Authority, Victoria

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