

## IHI Leadership Alliance Fall Meeting

*Values-Driven Leadership: Leading with Courage, Leading Together*

October 23-25, 2019 – Westin Copley Place, 10 Huntington Ave, Boston, MA 02116

### Pre-Meeting - Wednesday, October 23, 2019

Time	Topic
5:00 PM – 7:00 PM	<b>Welcome Reception</b> <i>Staffordshire – 3<sup>rd</sup> Floor</i> Westin Copley Place 10 Huntington Avenue Boston, MA 02116

### Day 1 - Thursday, October 24, 2019

Time	Topic
7:30 AM – 8:30 AM	<b>Registration and Breakfast</b> <i>Essex South-Center Ballroom – 3<sup>rd</sup> Floor</i> Westin Copley Place  Breakfast and registration during the opening day will offer members the first of many opportunities to connect with old friends and new member colleagues.
8:30 AM – 9:45 AM	<b>Welcome and Introductions</b> <i>Derek Feeley, DBA, IHI President and Chief Executive Officer</i> <i>Don Berwick, MD, MPP, FRCP, IHI President Emeritus and Senior Fellow</i> <i>Jill Duncan, RN, MS, MPH, IHI Executive Director</i> <i>Essex South-Center Ballroom – 3<sup>rd</sup> Floor</i>  We will start the day with introductions – new attendees and returning members – facilitated by Alliance leader Kim Schwartz, CEO at Roanoke Chowan Community Health Center. The opening session will also include a series of small group networking conversations and an overview of the Alliance program year and emerging opportunities for collective voice and collective action.
9:45 AM – 10:00 AM	<b>Break and Stretch</b>

# Agenda

<b>10:00 AM – 11:00 AM</b>	<b>Alliance Policy Forum</b> <i>Facilitated activity led by Dr. Don Berwick with guests Ms. Amy Rosenthal, Executive Director, Health Care For All, and Mr. Michael Miller, Policy Director, Community Catalyst.</i>  Most public polls suggest that health care could be one of the biggest deciding factors in next year's election for voters nationwide. Issues of affordability, quality, coverage, pharmaceuticals, and regulations are just some of the issues top of mind across Alliance communities. This opening session will offer Alliance members front-row to an interactive policy discussion, including the chance to bring questions, to share experiences, and to surface issues ripe for potential Alliance collective action in the year ahead.
<b>11:00 AM – 11:20 AM</b>	<b>Break and Transition</b>
<b>11:20 AM – 12:30 PM</b>	<b>Alliance Lightning Rounds</b> Back on the agenda by popular demand, this session is designed to offer Alliance members a unique opportunity to hear from each other – surfacing many voices across the Alliance – in a series of rapid-fire, theme-specific sessions. The three (3) topics are listed below and presenter names/topics will be added to introductory slides. <ul style="list-style-type: none"><li>• <b>Strategies aimed to advance equity and/or social justice:</b> <i>Essex South/Center Ballroom (Main Room)</i></li><li>• <b>Commitments aimed at one's workforce:</b> <i>Essex North East</i></li><li>• <b>Innovation aimed at the interface of technology and people:</b> <i>Essex North Center</i></li></ul> Format: Each presenter will have 5-7 -minutes to tell their story, followed by group discussion intended to elevate additional examples, questions, and dialog across the Alliance.
<b>12:30PM – 1:45 PM</b>	<b>Lunch and Networking</b> <i>Staffordshire – 3<sup>rd</sup> Floor</i> Special interest tables will be available for topical discussions and working lunch space.
<b>1:45 PM – 2:00 PM</b>	<b>Innovation Lightning Rounds: Report Out</b>
<b>2:00 PM – 2:30 PM</b>	<b>Workgroup Primers</b> <i>Facilitated discussion with Alliance Workgroup Leaders</i>  <i>This session will offer in-person attendees a brief introduction to the three (3) fall workgroups including workgroup aims and the proposed collaboration models. Members will leave this session with specific invitations to share with local leaders interested in these innovative, collective action-oriented initiatives.</i>

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<b>2:30 PM- 3:45 PM</b>	<p><b>Exploratory Discussion: <i>Borderlands</i></b> <i>A facilitated fishbowl-style roundtable led by Derek Feeley and Dr. Don Berwick.</i></p> <p>The <i>Borderlands</i> possibility evolved as we looked across Alliance interests which quickly blended into a sort of cross section of politics, policy, and health care leadership. This session will invite members to begin to explore boundaries – real and perhaps imagined - where health and health care meet policy. What is the role of health care leaders to mobilize advocacy, deploy health care resources, and collaborate at the cross-road of policy and practice? What is the appetite in the Alliance network for these types of collaborations?</p> <p>Members will sit ringside to an <b>Alliance Roundtable</b> discussion featuring seven Alliance leaders with the invitation for additional participants and small group discussion to follow.</p> <p>Roundtable participants include: <b>Hosts</b> Derek Feeley and Dr. Don Berwick <b>Dr. Fred Cerise</b>, <i>President and Chief Executive Officer, Parkland Health and Hospital System</i> <b>Dr. Angela Shippy</b>, <i>SVP, System CQO Memorial Hermann</i> <b>Ms. Alisha Fehrenbacher</b>, <i>CEO, Elevate Health</i> <b>Dr. Steppe Mette</b>, <i>Chief Executive Officer, UAMS Medical Center</i> <b>Dr. Ron Wyatt</b>, <i>Chief Quality Officer, Cook County Health</i></p>
<b>3:45 PM – 4:00 PM</b>	<b>Break and Stretch</b>
<b>4:00 PM – 4:45 PM</b>	<p><b>Borderlands Roundtable: Small Group Activity</b></p> <p>Participants will take the fishbowl-style roundtable back to their small groups for a brief facilitated activity. What stuck with you out of the fishbowl discussions? What opportunities do you see for making progress? These are just some of the questions we will probe together during this closing session on Day 1.</p>
<b>4:45 PM - 5:00 PM</b>	<p><b>Summary from Day One and Preparations for Day Two</b> <i>Derek Feeley, Dr. Don Berwick, and Jill Duncan</i></p>
<b>5:00 PM – 7:00 PM</b>	<p><b>Networking Reception</b></p> <p><i>Parliament/Adams – 7<sup>th</sup> Floor</i> Please join us for a networking reception with drinks and light dinner fare.</p>
<b>ADJOURN</b>	<b>END OF DAY ONE</b>

# Agenda

## Day 2 - Friday, October 25, 2019

Time	Topic
7:00 AM – 8:00 AM	<p><b>Optional Run or Walk with Alliance Colleagues</b></p> <p>A great way to get out into Boston or run along the Charles River and Back Bay with the company of Alliance friends before the sun comes up.</p>
7:00 AM – 8:45 AM	<p><b>Breakfast</b> <i>Essex South-Center Ballroom – 3<sup>rd</sup> Floor</i></p> <p>Members are encouraged to join a special interest breakfast or use this space for networking and connecting one-on-one with Alliance colleagues.</p>
7:15 AM – 8:45 AM	<p><b>Optional Special Interest Breakfast Discussions</b></p> <p>Special interest breakfast meetings will offer members the invitation to learn more about the emerging Year 6 workgroups. Intended to be a working session, Alliance leaders will facilitate discussions aimed at vetting evolving workgroup theories, surfacing questions and other considerations, and to set the foundation for fall collaborations.</p> <ul style="list-style-type: none"><li>• <b>Workforce Safety Workgroup:</b> <i>Essex North West</i> <i>Drs. Steve Muething and Jeff Boord</i></li><li>• <b>The Office Visit is a Dinosaur (OVID):</b> <i>Essex North East</i> <i>Drs. Doug Eby and Ed McGookin</i></li><li>• <b>Opioids/Substance Use Disorder:</b> <i>Essex North Center</i> <i>Dr. James Moses, Dr. Mark Jarrett, and workgroup advisor, Mr. Michael Botticelli, Executive Director at Grayken Center for Addiction Medicine at Boston Medical Center</i></li></ul>
8:45 AM – 9:30 AM	<p><b>Welcome, Overview for the Day, and Alliance Networking Activity</b> <i>Derek Feeley, Dr. Don Berwick, and Jill Duncan</i></p> <p>In partnership with our workforces, individuals, and communities, we will deliver on the full promise of the Triple Aim - this is the mission statement Alliance members have committed to through this collaboration and reflected in aims across our shared efforts. We will use this opening session to combine a personal networking space with elevating strategies and design aimed at keeping people at the center of the work we pursue.</p> <p>We will also hold time for an update and any next steps from the early morning special interest breakfast groups.</p>

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<b>9:30 AM – 10:45 AM</b>	<b><i>Health, Human Rights, and the Consequences of Social Inequality</i></b> <i>Dr. Don Berwick will host a discussion with Paul Farmer, MD, PhD, chief strategist and co-founder of Partners In Health, Kolokotronis University Professor and chair of the Department of Global Health and Social Medicine at Harvard Medical School, and chief of the Division of Global Health Equity at Brigham and Women’s Hospital in Boston</i>  <i>Across Day 1 discussions, members will have been challenged to consider the role of health care leaders in mobilizing advocacy, deploying health care resources, and collaborating at the cross-road of policy and practice. Through this session, Alliance leaders will be invited to consider these provocations through the lens of Dr Farmer’s global impact and the lessons he and his teams advance about the role of leaders in making meaningful change in an increasingly complex world.</i>
<b>10:45 AM – 11:00 AM</b>	<b>Break and Stretch</b>
<b>11:00 AM – 12:15 PM</b>	<b>“People Are at the Center of Everything We Do”</b> <i>An interactive discussion with Toyin Ajayi, MD, MPhil, Chief Health Officer of Cityblock Health</i>  We can likely get the entire room to nod in agreement to some version of “people are at the center of everything we do”. Similarly, most members will agree that unfaltering commitment to that design principle is enormously difficult. Through this closing session, Dr Ajayi will share lessons from Cityblock Health, a startup company that uses high-tech tools to deliver personalized, high-touch care to low-income residents with multiple health concerns. The Alliance Fall Meeting will close in conversation around how and where we might adapt these provocations and strategies in our collaborative work ahead.
<b>12:15 PM – 12:30 PM</b>	<b>Summary and Next Steps</b> <i>Derek Feeley, Dr. Don Berwick, and Jill Duncan</i>
<b>12:30 PM – 1:30 PM</b>	<b>Lunch</b> <i>Essex South-Center – 3<sup>rd</sup> Floor</i>  Space will be reserved for workgroups to convene over lunch, if interested. A table will also be reserved for Alliance leaders involved in initial brainstorming specific to the Spring 2020 (Washington, D.C.) in-person meeting agenda.
<b>ADJOURN</b>	<b>END OF DAY TWO</b> <b>Note:</b> The IHI Team recommends allocating approximately 30 minutes to travel to Boston’s Logan International Airport (BOS)